

DA60

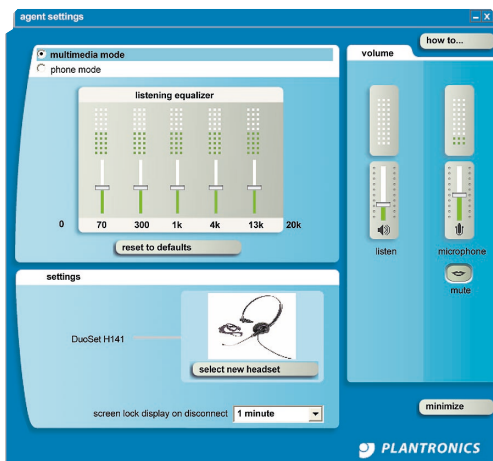
USB-to-Headset Adapter with PerSono Pro™ 2.0 Software



Harnessing the Power of Digital Voice

Bring digitally-enhanced audio quality and the comfort of Plantronics headsets to Voice over Internet Protocol (VoIP) softphones with the Plantronics DA60. The DA60 includes a USB-to-headset adapter with digital signal processing (DSP) for crisp, clear sound, and PerSono Pro 2.0 software that provides call center agents and supervisors with unparalleled control of voice and audio quality.

- **Digital Clarity, Plantronics Comfort**
Plug one end of the Plantronics DA60 directly into the computer's USB port and connect the other end to your favorite Plantronics professional headset. The DA60 also includes inline volume and mute controls for added convenience.
- **Enhanced VoIP Sound Quality**
The DA60 combines echo suppression with Plantronics' Call Clarity™ feature to deliver excellent audio quality for VoIP softphone applications.
- **Remote Supervisor Control for Consistent Quality**
The client-server architecture of PerSono Pro 2.0 lets supervisors enable or disable any of the features to ensure quality and consistency among agents.



- **Clearer Conversations = Customer Satisfaction**
PerSono Pro 2.0 includes preset profiles (see above) that optimize speaking and listening audio quality for every Plantronics professional headset, ensuring the clearest conversations for agents and customers. This translates into shorter, more cost-effective agent communications.



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Key features and benefits:

Digitally-Enhanced USB-to-Headset Adapter

- DSP technology delivers clear, crisp sound.
- Echo suppression improves VoIP quality.
- Call Clarity™ technology maintains comfortable incoming volume.
- Inline volume and mute controls to quickly mute conversations or adjust volume.

PerSono Pro Supervisor-Agent Software

- Network-based architecture for ease of installation, ongoing monitoring and upgrades.
- Increased screen security—when agents disengage the Quick Disconnect™, PerSono Pro 2.0 can be set to activate agents screen saver/password.
- Frequency response profiles optimized for every Plantronics professional headset, with agent adjustability for comfort and sound quality.
- Agent settings reside on server allowing agents to log in at any station, or multiple agents to share the same workstation.
- Supervisor version lets supervisors enable or disable all agent settings.
- Continuous decibel (dB) monitoring calculates time-weighted average to estimate agent exposure to accumulated loudness levels over time.
- Software updates can be downloaded from Plantronics Web site.

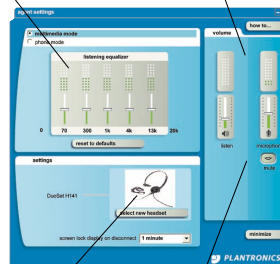


Adjustable equalizer settings

Audio meters provide visual confirmation of speaking and listening levels.

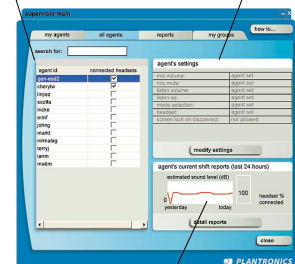
Know which agents are connected

All agent settings enabled or disabled in supervisor mode



Select Plantronics headset

Adjust listening and speaking levels



Reports available on agent exposure to accumulated loudness levels

PerSono Pro 2.0 Agent/Supervisor Minimum Requirements:

Windows 2000/XP
Pentium II 300MHz
20 MB free disk space
128 MB RAM (256 MB recommended)
USB port (agent only)

PerSono Pro 2.0 Network Host Minimum Requirements:

Windows 2000/XP
Pentium III 1.0 GHz
10 MB free disk space for installation
2 GB maximum free disk space for database files
256 MB RAM (512 MB recommended)
CD ROM drive



For more information about the DA60 or other Plantronics products, please call or visit our Web site at:

www.plantronics.com

Tel: 1-800-544-4660 (USA and Canada)
1-831-458-7700 (Outside USA)



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