



# 2015 PRODUCT AND SYSTEM TECHNICAL TRAINING COURSE CATALOG

MOTOROLA SOLUTIONS LEARNING  
NORTH AMERICA

PUBLISHED OCTOBER 2014



# WELCOME

Choosing Motorola is only the beginning.

Next: Get trained on Motorola Solutions' latest innovations and improve your proficiency with our expanding training portfolio!

With versatile training solutions and best practices from our expert instructors and designers, you can increase the return on your technology investment throughout the product and system lifecycle.

Motorola Solutions Learning provides your organization a one-stop shop, end-to-end training service: from needs analysis and consultancy to course development, customization, delivery, and logistics.

Let Motorola Solutions Learning work with your team to ensure that your organization configures, operates and maintains your products and systems to effectively and efficiently meet your specific needs.

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# GENERAL INFORMATION



## GENERAL INFORMATION

For information on prerequisites and to register for courses visit the LMS at: [LEARNING.MOTOROLASOLUTIONS.COM](https://learning.motorolasolutions.com)

For general information contact the North America Learning Help Desk at: (855) 619-9714 or [training.na@motorolasolutions.com](mailto:training.na@motorolasolutions.com)

# HOW TO REGISTER

## THE LEARNING MANAGEMENT SYSTEM (LMS)

The LMS is your valuable resource to see the latest courses, descriptions, requirements, dates and locations. If you are a Motorola Customer who already has a Motorola User ID please go to Step 5.



### IF YOU NEED TO SET UP A NEW USER ACCOUNT AND PASSWORD

# 1

#### CREATE A MOTOROLA USER ID

- Visit: <https://myaccount.motorolasolutions.com>
- Click the "Register" link at the bottom right of the Log In box
- Complete all the mandatory fields including User ID, Password and Security Questions/Responses.
- We strongly encourage you to use your work email address, i.e., name@company.com as your User ID.
- Click the "Submit" button.
- Within 30 minutes you will receive a welcome e-mail requesting that you verify your account.

# 2

#### ACTIVATE YOUR MOTOROLA USER ID

- Access your e-mail account.
- Open the e-mail with the subject heading "Please Confirm Your Registration with Motorola Solutions" from the inbox.
- Click the "Verify Now" link provided in the e-mail message
- Enter your Motorola User ID and Password
- Click "Submit"
- Your Motorola membership account has been activated.

# 3

#### ACCESS LEARNING MANAGEMENT SYSTEM (LMS)

- Open the LMS homepage at: <https://learning.motorolasolutions.com>
- Enter your User ID/Email and Password
- Click "Log In"
- Find your name at the top right corner of the page.
- Roll over your name and click "Logout"
- NOTE: At this point you will have access to the PUBLIC training domain only and will not be able to view/enroll in any courses. You must complete Step 4 in order to be placed in the correct training domains.

# 4

#### SET YOUR TRAINING DOMAIN(S)

- You will need to contact the Learning Helpdesk to be placed in your specific training domain.
- Email [training.na@motorolasolutions.com](mailto:training.na@motorolasolutions.com) or call the Learning Helpdesk at 855.619.9714 with the following information:
  - Name (First and Last)
  - Motorola User ID
  - Company Name
  - Account number (if available)
  - Required Training Curriculum
- Within 24 hours you will have access to the Learning Management System (LMS) courses available to you in your assigned domains.



### TO ENROLL IN A COURSE (ONCE YOU HAVE AN LMS ACCOUNT)

# 5

#### ENROLL IN COURSES: INSTRUCTOR-LED OR E-LEARNING TRAINING (ONCE YOU HAVE AN LMS ACCOUNT)

- Log in to the LMS: <https://learning.motorolasolutions.com>
- Enter your User ID/Email
- Enter your Password (If you need to reset your password or forgot it, [click on the Forgot/Reset Password link](#))
- Click "Log In"
- Navigate to the Training Catalog link
- All Instructor-Led courses and E-Learning are available here
- Select relevant course and click Enroll to begin

## GENERAL INFORMATION

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# TRAINING OPTIONS, POLICIES AND REQUIREMENTS

## TRAINING OPTIONS

### RESIDENT, INSTRUCTOR-LED TRAINING

Resident training consists of regularly scheduled classes conducted at one of the Motorola Technical Training Centers. The centers are set up so students can immerse themselves in the subject matter, with limited distractions. They receive substantial time for hands on training that enables them to develop creative solutions for unique problems. Resident training includes a diverse customer base; therefore, the classroom equipment is modeled upon a standard configuration. In addition, some courses include media-based activities that are facilitated by the instructor. Advance registration is required.

### ON-SITE TRAINING AT YOUR LOCATION

All course titles can be delivered at your location, taught by our knowledgeable instructor staff. For more information on our on-site delivery options, contact us at: [training.na@motorolasolutions.com](mailto:training.na@motorolasolutions.com).

### ONLINE SELF-PACED AND VIRTUAL CLASSROOM

Online Self-Paced learning allows you to gain foundational knowledge on a variety of topics using your own computer, at your own schedule. Virtual Classroom Learning offers scheduled instructor-led courses in an on-line virtual environment. Select courses from the recommendations listed in the Training Roadmaps from each product area of the catalog, or simply based upon your own personal need. Just look for courses with the Online Self-paced or Virtual Classroom icon.



## UNDERSTANDING THE ICONS



INSTRUCTOR-LED



ONLINE, SELF-PACED



OPTIONAL COURSE



VIRTUAL CLASSROOM



TEST



## POLICIES AND REQUIREMENTS

### CANCELLATION AND RESCHEDULING BY THE STUDENT

Customer cancellation or rescheduling made less than 30 days prior to the class start date will be subject to the full course tuition.

### CANCELLATION AND RESCHEDULING BY MOTOROLA

Motorola reserves the right to change or cancel classes up to 10 business days prior to the class start date. You will be notified at that time of such change or cancellation.

### PROFESSIONALISM

Students are expected to maintain professional conduct and dress at all times. Class dress is casual, but smart. For safety and security reasons, we cannot permit shorts, thong type sandals, or tank tops in the classroom.

### LAPTOP REQUIREMENTS

Some of our classes may require students to bring their laptops to the classroom so that they may utilize an electronic copy of the class material. Please review your enrollment confirmation email for specific requirements for your class.

### TRAINING CONTENT AND STRATEGY DISCLAIMER

All of Motorola training classes are designed to support and align with the Motorola Service strategy for each product. This strategy may include a combination of (but not limited to) processes, procedures, recommendations, and instructor experiential advice which may involve repair, replacement, and or recovery of hardware, software, or firmware of Motorola products. The repair, replacement, or recovery of these products may vary from product to product. Motorola reserves the right to change the structure and content of all courses at any time.

## GENERAL INFORMATION

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# PRICING AND HELPFUL INFORMATION

## FOR QUESTIONS AND ASSISTANCE

Call the Learning Help Desk at: **(855) 619-9714**

Monday – Friday,

8:00 a.m. – 4:30 p.m. Central Time

or email us at:

[training.na@motorolasolutions.com](mailto:training.na@motorolasolutions.com)

## HOW TO MAKE PAYMENTS WHEN ENROLLING IN A COURSE

### HOW TO MAKE PAYMENTS WHEN REGISTERING

For your convenience we accept the following methods of payment:

- Credit Card
- Purchase Order
- Company Check
- Training Banks

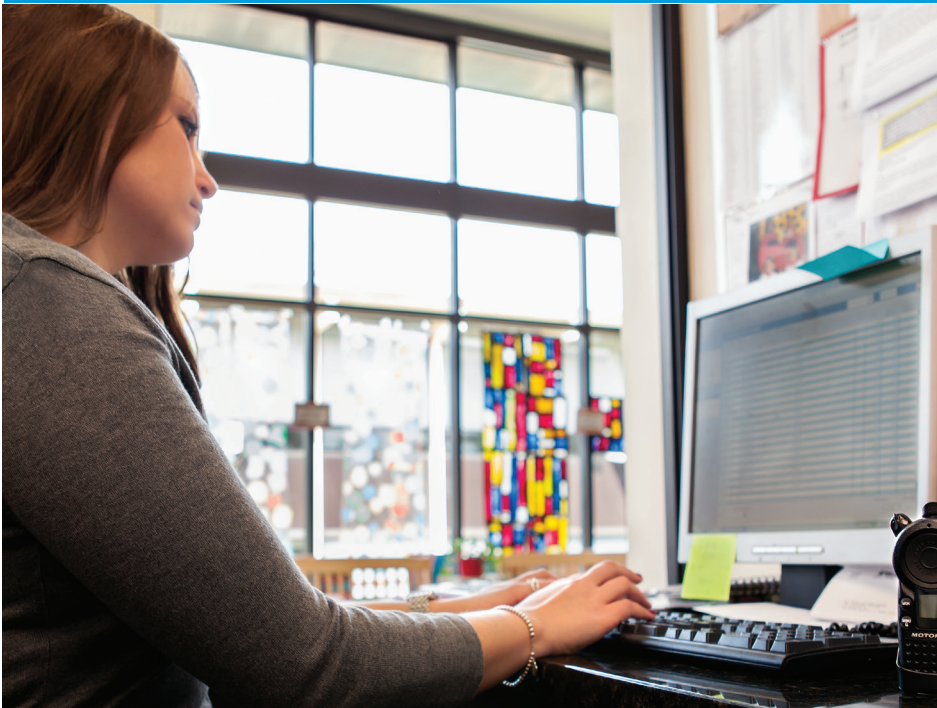
If prepayment is required to secure your registration, it must be received by Motorola 30 days prior to your attendance.

Contact the Help Desk above for assistance with payments and P.O. specifications.

All pricing listed is US dollars.



## DOWNLOAD THE NORTH AMERICA TRAINING SCHEDULE AND PRICE SHEET



## SCHEDULE AND PRICE SHEET

Click on the above download link to access the schedule and pricing file or visit: [www.motorolasolutions.com/nalearnschedule2015](http://www.motorolasolutions.com/nalearnschedule2015)

To view the most current details for any of our courses, please register for an account (see Page 4) and log into the Motorola Solutions Learning Management System (LMS) at: [learning.motorolasolutions.com](http://learning.motorolasolutions.com) or call us at 855.619.9714.

**NEW**

## TRAINING BANKS

Whether you're a technician, system manager or radio user, you rely on Motorola Solutions Training to obtain the necessary knowledge to get the full potential out of your Motorola equipment. The Motorola Solutions Training Bank is a discounted, pre-paid, non-expiring debit account that allows you to budget up front for your training needs. Training Banks can be applied towards all training options including, Instructor-Led Tailored Field Courses.

There are several benefits to Training Banks including:

- Allows you to budget up front for training needs
- Provides cost savings through discounted pricing tiers to maximize your training investment
- Does not require multiple POs, thus reducing internal approval cycle time and paperwork
- Training Banks do not expire

For more information, please visit us on the web at [motorolasolutions.com/amlearn](http://motorolasolutions.com/amlearn) or email us at [training.na@motorolasolutions.com](mailto:training.na@motorolasolutions.com).

**Note:** Training Banks are only applicable to non-federal government customers.

# OPERATOR TRAINING



## OPERATOR TRAINING

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# THE SUCCESSFUL IMPLEMENTATION OF YOUR COMMUNICATIONS SYSTEM DEPENDS ON CONFIDENT USERS OF THE SYSTEM.

- Users of your mobile and portable radios require training on their units to understand its basic operation, features and functions
- Dispatchers of your consoles require training to understand basic operation, features and functions
- Management personnel require training on the Motorola applications

## TRAIN THE TRAINER

With this option, Motorola trains people you have identified as qualified instructors so that they in turn can train each individual user in your organization. These classes are typically done on site using your equipment. The interactive End User Tool Kit (iEUTK) and/or tailored end user materials can be utilized.

### AUDIENCE

This course is geared for customers who have an experienced, dedicated training staff in their organization. This course concentrates on specific product features and how it relates to the training process.

### COURSE OVERVIEW

This course provides the customer's identified training personnel knowledge and practice applying training techniques that will enable them to successfully train their students. Trainers will use simulation, facilitation and hands-on activities to facilitate learning events supported by tailored training materials and job aides. Students will become proficient in discussing common tasks associated with the operation of the customer's radios and consoles as identified by the customer's needs analysis. Note: This course is presented as customer specific and will cover pertinent information on customer equipment.

### REQUISITE KNOWLEDGE

Previous training experience and radio system knowledge is a must.

### TO REQUEST FIELD TRAINING, PLEASE CONTACT YOUR ACCOUNT MANAGER.

**Note: The interactive End User Tool Kit (iEUTK) is not sold as a standalone product but included with our instructor-led, Train-The-Trainer or Operator Training.**

## OPERATOR TRAINING

With this option, the users within your organization are trained by a Motorola instructor. These classes are typically done on site using your equipment. The interactive End User Tool Kit (iEUTK) and/or tailored end user materials support this training option.

### CONSOLES TRAINING

These courses provide operators and supervisors with an introduction to the basic operation, administration and feature functionality of the Console Systems. Through facilitation and hands-on practice, users learn to perform tasks that are associated with their organization's particular system.

- Overview of console configuration
- Console dispatcher and supervisor operation

### SUBSCRIBER TRAINING

These courses provide radio users with an introduction to their radios, a review of their radio's basic functionality by means of job aides tailored to exactly how they use their radios. Through facilitation and hands-on practice, users learn to perform common tasks associated with their radio configuration.

- Overview of radio configuration
- General radio operations

## COURSES FOR CONSOLE PRODUCTS

- CENTRACOM Elite Admin and Alias Database Manager (ADM)
- CENTRACOM Operator
- MCC 7500 Dispatch Console Administrator Training
- MCC 7000 Dispatch Console Operator Training
- MCC 5500 Dispatch Console Administration
- MCC 5500 Dispatch Console Operator Training
- MOTOBRIDGE IP Interoperable Solution Dispatch Console Operator
- MOTOBRIDGE Administration Control Panel (ACP)
- MIP 5000 Dispatch Console
- MCD 5000 Operator

## COURSES FOR RADIO PRODUCTS

### CONSOLE

- CENTRACOM Gold Elite
- MCC 5500
- MCC 7000 Series
- MIP 5000
- MOTOBRIDGE

### PORTABLE

- XTS 1500
- XTS 2500
- XTS 3000
- XTS 4000
- XTS 5000
- APX 1000
- APX 2000
- APX 2500
- APX 3000
- APX 4000
- APX 5000
- APX 6000
- APX 6000 XE
- APX 7000
- APX 7000 XE
- APX 7000L
- APX 2000Li
- APX 4000Li
- SRX 2200
- MOTOTRBO SL7550
- MOTOTRBO XPR 6380
- MOTOTRBO XPR 6580
- MOTOTRBO XPR 7350
- MOTOTRBO XPR 7550


### MOBILE

- XTL 1500
- XTL 2500
- XTL 5000
- XTL 5000 – 05 Control Head
- APX 4500 – 02 Control Head
- APX 6500 – 02, 03, 05, 07, 09 Control Head
- APX 7500 – 02, 03, 05, 07, 09 Control Head
- Spectra/Spectra Plus W4, W5, W7, W9
- MOTOTRBO XPR 4380
- MOTOTRBO XPR 4580
- MOTOTRBO XPR 5350
- MOTOTRBO XPR 5550



# COURSES

## USING THE TRAINING ROADMAPS

The test icon  found in the roadmaps indicates that a post test will be administered after the online overview course is completed. The test is intended to determine that participants have the requisite knowledge necessary to continue on with the remainder of the curriculum.





## FOUNDATIONAL COURSES

<b>BASIC RF (RDS0002)</b>	<b><u>13</u></b>
<b>BASIC RADIO (RDS0004)</b>	<b><u>13</u></b>
<b>BASIC NETWORKING (RDS0003)</b>	<b><u>13</u></b>
<b>RADIO COMMUNICATION SYSTEMS (RCS001-E)</b>	<b><u>14</u></b>
<b>RADIO SYSTEMS OVERVIEW (RCS002-E)</b>	<b><u>14</u></b>
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<b>BRIDGING THE KNOWLEDGE GAP FOR ASTRO® 25 – TECHNICIAN (ACT100-E)</b>	<b><u>15</u></b>
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<b>MOTOTRBO™ SYSTEMS APPLIED NETWORKING (PCT2007) <b>NEW</b></b>	<b><u>17</u></b>
<b>ASTRO® 25 SYSTEMS APPLIED NETWORKING (NWT003)</b>	<b><u>17</u></b>

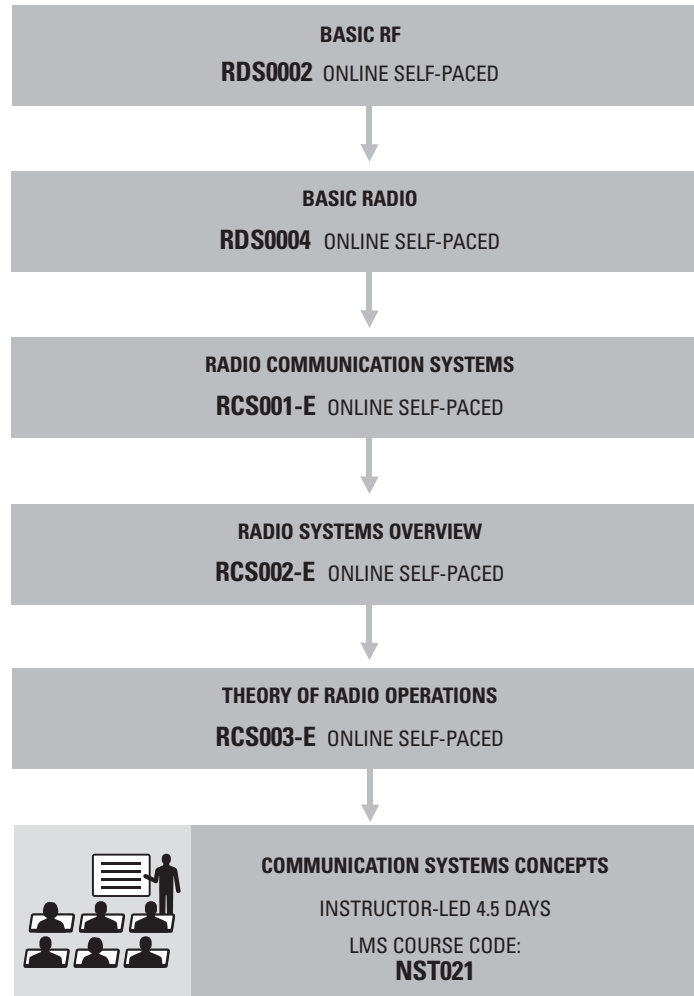
# RADIO SOLUTIONS FOUNDATIONAL

For information on prerequisites and to register for courses visit the LMS at: [LEARNING.MOTOROLASOLUTIONS.COM](http://LEARNING.MOTOROLASOLUTIONS.COM)

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## RF FUNDAMENTALS

### RF BASICS / RADIO SYSTEM BASICS



### CURRICULUM COMPLETE

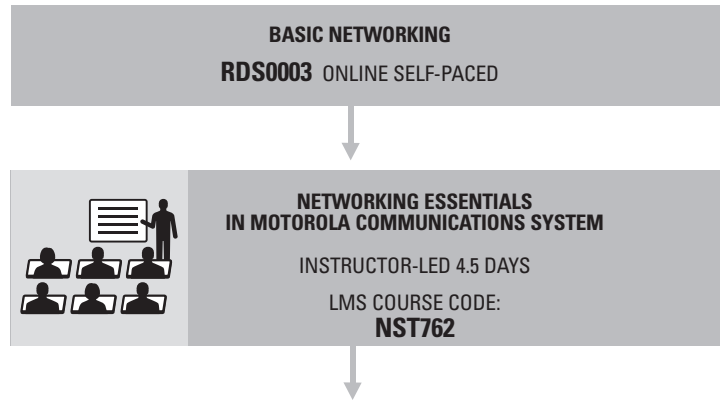
PARTICIPANT HAS RF KNOWLEDGE REQUIRED FOR ADVANCING TO MORE COMPLEX TECHNICAL TRAINING COURSES.

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## IP/NETWORKING FUNDAMENTALS



CHOOSE ONE OF THE FOLLOWING COURSES BELOW ACCORDING TO YOUR SOLUTION SYSTEM


### ASTRO® 25 SOLUTIONS



**ASTRO® 25 SYSTEMS APPLIED NETWORKING**  
INSTRUCTOR-LED 4.5 DAYS  
LMS COURSE CODE:  
**NWT003**

### MOTOTRBO™ SOLUTIONS

OR



**MOTOTRBO™ SYSTEMS APPLIED NETWORKING**  
INSTRUCTOR-LED 3.5 DAYS  
LMS COURSE CODE:  
**PCT2007**

## CURRICULUM COMPLETE

PARTICIPANT HAS IP PROTOCOLS AND NETWORKING SKILLS TO USE MOTOROLA SYSTEMS REQUIRING ADVANCED TECHNICAL TRAINING.

**NEW**

[CLICK HERE TO GO TO PAGE 19 FOR MORE DETAILS ON ASTRO® 25](#)

**ASTRO® 25 Fleetmapping**  
LMS Course Code: **RDS1017**

**ASTRO® 25 Domain Controller Administration**  
LMS Course Code: **AST2015**

**NEW**

[CLICK HERE TO GO TO PAGE 49 FOR MORE DETAILS ON MOTOTRBO™](#)

**MOTOTRBO™ Connect Plus System Academy**  
LMS Course Code: **PCT3003**

**MOTOTRBO™ System Academy**  
LMS Course Code: **PCT3002**

# RADIO SOLUTIONS FOUNDATIONAL

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## BASIC RF

### COURSE OVERVIEW

This course emphasizes the concepts behind RF Systems theory and operation. Topics include basic radio transmitters and receivers, RF propagation, modulation, antenna systems, transmission lines and data-communications.

### AUDIENCE

Technical staff who need to understand Communication Systems Concepts including basic radio, RF propagation, modulation, antenna systems, transmission lines and data-communications.

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe electrical principles, including direct and alternating current.
- Describe the basic structure of radio transmitters and receivers.
- Describe the operation of the antenna system.
- Identify different types of transmission media.
- Describe RF propagation and understand system gains in a link budget.

### REQUISITE KNOWLEDGE

None



ONLINE, SELF-PACED  
LENGTH: 1 HOUR  
LMS COURSE CODE:  
RDS0002

## BASIC RADIO

### COURSE OVERVIEW

The purpose of this course is to provide the student with the basic, foundational land mobile two-way radio knowledge required when working with Motorola Solutions. This course is ideal for all people who sell or service land mobile two-way radios and it was especially designed to meet the needs of the MR Channel and Motorola Solutions employees.

### AUDIENCE

Motorola Solutions Partners and Employees

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Define what a two-way radio is.
- Describe two-way radio components.
- Describe communication types.
- List and describe ways of expanding coverage.
- Describe analog and digital solutions.
- Describe how transmit and receive processes work in conventional and trunked two-way radio.
- Define system scalability.
- Identify the considerations to implementing a two-way radio.
- List the characteristics of single-site, single-zone and multi-zone systems.
- Explain the concept of two-way radio security.
- Describe the open standards for the following technologies: APCO P25, TETRA and DMR.

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Basic RF (RDS0002)



ONLINE, SELF-PACED  
LENGTH: 4 HOURS  
LMS COURSE CODE:  
RDS0004

## BASIC NETWORKING

### COURSE OVERVIEW

This course provides a detailed description of the fundamentals of system networking. Topics include the OSI seven layer model, bridges and switches, IP and routing, applications and security.

### AUDIENCE

Engineers who need to understand the essentials of system networking.

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Identify the Elements and Interconnectivity of a basic network
- Define the OSI and TCP/IP Models
- Define the advantages of different Network Layout Options
- List the Physical and Data-Link Layers of the OSI and TCP/IP Models
- Define the Network and Transport Layers of the OSI and TCP/IP Models
- Identify the Service Layers within the OSI and TCP/IP Model
- Define the concept of Network Security.
- Identify standards organizations

### REQUISITE KNOWLEDGE

None



ONLINE, SELF-PACED  
LENGTH: 1 HOUR  
LMS COURSE CODE:  
RDS0003



CLICK HERE TO VIEW THE  
SCHEDULE AND PRICE SHEET

# RADIO SOLUTIONS FOUNDATIONAL

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## RADIO COMMUNICATION SYSTEMS

### COURSE OVERVIEW

This course provides associates in the technology and telecommunications field knowledge on wireless communications systems. How two-way radio works, and the basic components of a communication system are presented and explained. Simplex, duplex, and repeater operational theory is provided in addition to learning targeted on spectrum, frequency, and range considerations. Participants will also learn foundational operational theory on voting systems, trunking systems, and data communication systems in addition to the role transmission line, antenna, and frequency modulation play in the performance of a two-way radio communication system. Interactive testing accompanies each learning module to help the student retain and apply their foundational knowledge.

### AUDIENCE

General

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Understand the terminology associated with two-way radio communication equipment and systems
- Describe the purpose and characteristics of basic two-way radio systems, dispatcher systems, wide and total coverage systems, trunking systems and digital communication systems
- Understand decibels, transmission line characteristics, antennas and modulation concepts

### REQUISITE KNOWLEDGE

None



**ONLINE, SELF-PACED**  
**LENGTH: 4 HOURS**  
**LMS COURSE CODE:**  
**RCS001-E**

## RADIO SYSTEMS OVERVIEW

### COURSE OVERVIEW

This course will provide associates in the wireless technology and telecommunications field with foundational technical knowledge on Motorola two-way radio system solutions including conventional systems, trunked systems and Astro 25 digital systems. Each learning module provides instruction on the specific components of the system and engages the student with graphic interaction and challenging questions. After completing this program students will have an excellent foundational, and technical understanding of the primary two-way radio systems utilized by Motorola business and government solution customers. Interactive testing accompanies each learning module to help the student retain and apply their foundational technical knowledge.

### AUDIENCE

General

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the signaling features of a conventional radio
- Explain the basic operation of a trunked system
- Describe the signaling features of a trunked radio
- Explain the basic operation of a digital system
- Describe the signaling features of a digital radio
- Explain and understand the characteristics of analog to digital signaling
- Describe digital features including: encryption, error protection, voice and data integration, and continuous unit ID

### REQUISITE KNOWLEDGE

None



**ONLINE, SELF-PACED**  
**LENGTH: 4 HOURS**  
**LMS COURSE CODE:**  
**RCS002-E**

## THEORY OF RADIO OPERATION

### COURSE OVERVIEW

This course will provide associates with foundational technical knowledge on the theory of radio operation...how it works. The learning in this course will include basic radio operation, transmitter and receiver operation, frequency generation, control functions, and digital operation. Each learning module provides instruction on the specific operational characteristics of the system and engages the student with graphic interaction and comprehensive theory pertaining to the targeted learning objectives. After completing this course students will have a better understanding of the core operational characteristics of a wireless communication system and be able to apply their foundational knowledge in their technology related discipline. Interactive testing accompanies each learning module to help the student retain and apply their knowledge.

### AUDIENCE

General

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Explain the basic operation of a two-way radio.
- Understand the basic signal flow of a two-way radio.
- Describe the elements that comprise a two-way radio.
- Explain the how and why of frequency generation circuitry.
- Explain the how and why of receiver circuitry.
- Explain the basic operation of the transmitter circuitry.
- Explain the basic operation of the controller/audio circuitry.
- Describe the digital elements in a digital radio.
- Understand and describe the basic steps involved in the digital radio transmitter and receiver.

### REQUISITE KNOWLEDGE

None



**ONLINE, SELF-PACED**  
**LENGTH: 4 HOURS**  
**LMS COURSE CODE:**  
**RCS003-E**

 [CLICK HERE TO VIEW THE SCHEDULE AND PRICE SHEET](#)

## RADIO SOLUTIONS FOUNDATIONAL

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### BRIDGING THE KNOWLEDGE GAP FOR ASTRO® 25 – TECHNICIAN

#### COURSE OVERVIEW

This seven-module course is designed to bring Technicians from different technical backgrounds and experience levels to a common starting point for the ASTRO 25 curriculum. This course provides seven modules from the basic concepts of radio communication systems and computer networking features, through the evolution that led to the ASTRO 25 trunking system's architecture.

#### AUDIENCE

This course is intended for System Technicians, and other ASTRO 25 system users who are new to trunked radio systems. Also those with experience in non-IP-based radio systems like SmartNet and SmartZone.

#### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Explain the different radio system concepts as applied to conventional and trunked systems
- Compare analog radio communication signaling to ASTRO 25 radio communications signaling
- Identify different communication concepts using representative block diagrams of the respective systems
- Compare radio system communication concepts using representative block diagrams of the respective systems
- Compare how voice and data, information flow through different radio communication system types and how the signaling information controls that flow of information
- Describe the features of each radio communication system in terms of advantages and disadvantages

#### REQUISITE KNOWLEDGE

None



**ONLINE, SELF-PACED**  
**LENGTH: 4 HOURS**  
**LMS COURSE CODE: ACT100-E**

### BRIDGING THE KNOWLEDGE GAP FOR ASTRO® 25 – SYSTEM ADMINISTRATOR

#### COURSE OVERVIEW

This five-module course is designed to bring Administrators from different technical backgrounds and experience levels to a common starting point for the ASTRO 25 curriculum. This course provides seven modules from the basic concepts of radio communication systems and computer networking features, through the evolution that led to the ASTRO 25 trunking system's architecture.

#### AUDIENCE

System Administrators who are new to trunked radio systems. Also those with experience in non-IP-based radio systems like SmartNet and SmartZone.

#### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Identify different communication concepts using representative block diagrams of the respective systems
- Compare radio system communication concepts using representative block diagrams of the respective systems.
- Compare how voice and data information flows through different radio communication system types, and how the signaling information controls that flow of information
- Describe the features of each radio communication system in terms of advantages and disadvantages
- Explain the Trunked Radio System Concepts

#### REQUISITE KNOWLEDGE

None



**ONLINE, SELF-PACED**  
**LENGTH: 4 HOURS**  
**LMS COURSE CODE: ACT101-E**

### SITE INSTALLATION PRACTICES WORKSHOP (R56)

#### COURSE OVERVIEW

The Site Installation Practices Workshop (R56) course is designed to present the standards and guidelines for installing a Motorola communication system. Participants will understand how a properly installed system can help to ensure a safe and efficient communications system, reducing system down time.

#### AUDIENCE

Technical System Managers and Technicians

#### COURSE OBJECTIVES


After completing this course, the student will be able to:

- List the purposes of grounding and evaluate their importance in terms of personal safety and effective system installation and protection
- Apply principles of basic electronics to the installation standards found in the R56 manual
- Determine how an effectively installed ground system provides protection for a communication system from a lightning strike or electrical anomalies
- List the minimum requirements and specifications for the external and internal ground system
- List the minimum requirements and specifications for installation equipment, cables and documentation for a reliable communication system installation
- Investigate sources for possible solutions to various installation scenarios

#### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Graduate of a basic electronics course or equivalent experience.



**INSTRUCTOR-LED**  
**LENGTH: 3.5 DAYS**  
**LMS COURSE CODE: NST925**



[CLICK HERE TO VIEW THE SCHEDULE AND PRICE SHEET](#)

## RADIO SOLUTIONS FOUNDATIONAL

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### COMMUNICATION SYSTEMS CONCEPTS

#### COURSE OVERVIEW

The Communication Systems Concepts course emphasizes the concepts behind RF Systems theory and operation. Major topics covered include:

- RF System Operation, including talkaround, repeater operation, and types of signaling used in RF Systems
- A basic walkthrough of building a communication system from 'Simplex', to 'Half Duplex', 'Voting Systems', and 'Simulcast' is done, emphasizing the improvements in communication obtained with each step
- Trunking Operation, including Smartzone operation
- Types of modulation used in RF System operation, including ASTRO
- Radio frequency path including the antenna and transmission line
- Decibels and their uses on the job
- RF Propagation/RF Interference
- Basic Troubleshooting practices from the system perspective

#### AUDIENCE

General

#### COURSE OBJECTIVES

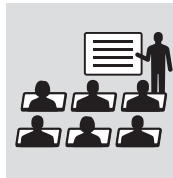
After completing this course, the student will be able to:

- Define terms commonly used in two-way communication systems
- Effectively use two-way radio communication systems knowledge to troubleshoot typical two-way communication radio systems
- Develop requirements for a two-way radio system by establishing programming and protocol requirements as requested
- Improve skills in the interpretation of typical two-way radio checks of the receiver, transmitter and the antenna system to troubleshoot a two-way radio communication system
- Use decibels to interpret the radio frequency path and antenna system to describe expected radio communication system performance and troubleshooting

#### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Knowledge of basic electronics
- Experience using standard communication test equipment



**INSTRUCTOR-LED**

**LENGTH: 4.5 DAYS**

**LMS COURSE CODE:  
NST021**

### SERVER & VIRTUALIZATION FOUNDATIONS

**NEW**

#### COURSE OVERVIEW

The Server and Virtualization Foundation course will prepare students to install a server and understand the basics of a supported virtualized application. The course covers BIOS configuration, installing a supported virtualized application, installing a client and server OS and verifying operations. The course includes hands-on lab exercises.

#### AUDIENCE

Technical Personnel, Employees, Partners, Customers

#### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Configure BIOS parameters for server hardware
- Investigate sources for possible solutions to various installation scenarios
- Demonstrate basic knowledge of supported virtualization application, including capacity
- Install supported virtualization application on a server platform
- Configure supported virtualization application parameters of supported server hardware
- Install a Client OS and Server OS in a virtual environment
- Investigate sources for possible solutions to various installation scenarios
- Verify Server/Client operations in a virtual environment

#### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Comp-TIA Server+ Certification or equivalent.



**INSTRUCTOR-LED**

**LENGTH: 3 DAYS**

**LMS COURSE CODE:  
SRV1010**



[CLICK HERE TO VIEW THE SCHEDULE AND PRICE SHEET](#)



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## NETWORKING ESSENTIALS IN MOTOROLA COMMUNICATIONS EQUIPMENT

### COURSE OVERVIEW

The Networking Essentials in Motorola Communications Equipment course provides the technician with the essential elements of networking required for the installation and maintenance of most Motorola communications systems. The course includes ample hands-on and basic troubleshooting on network elements.

### AUDIENCE

System Technicians

### COURSE OBJECTIVES


After completing this course, the student will be able to:

- Recall basic network terminology
- Compare basic configuration types, both logical and physical
- Describe the basic OSI (Open System Interconnect) model compared with the TCP/IP model
- Construct a basic LAN with a Windows Server Domain Controller and workstations
- Examine the interaction between the routers through their configurations
- Use common network commands to simulate traffic and validate connectivity and routing

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- An understanding of the basic Motorola Communications Systems is highly recommended
- Basic familiarization with computer operating systems is required
- A basic knowledge of networking is helpful and recommended



**INSTRUCTOR-LED**  
LENGTH: 4.5 DAYS  
LMS COURSE CODE: NST762

## MOTOTRBO™ SYSTEMS APPLIED NETWORKING **NEW**

### COURSE OVERVIEW

The MOTOTRBO Systems Applied Networking provides technicians with the necessary information required for understanding the typical networking requirements for implementing a variety of MOTOTRBO solutions. The course includes familiarization/review of basic networking concepts and MOTOTRBO-specific networking requirements. This course will focus on specific configurations for IP Site Connect, Linked Capacity Plus, and Connect Plus trunking systems.

### AUDIENCE

Technical System Managers and Technicians

### COURSE OBJECTIVES


After completing this course, the student will be able to:

- Recall Basic Networking Concepts
- Identify recommended network components for MOTOTRBO systems
- Define LAN/WAN topologies for MOTOTRBO systems
- Perform backup, restore and recovery of recommended network components
- Identify network security concepts for MOTOTRBO systems

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Networking Essentials in Motorola Communication Systems (NST762)



**INSTRUCTOR-LED**  
LENGTH: 3.5 DAYS  
LMS COURSE CODE: PCT2007

## ASTRO® 25 SYSTEMS APPLIED NETWORKING

### COURSE OVERVIEW

The ASTRO 25 Systems Applied Networking course provides technicians with the necessary networking information required for understanding the network components installed in modern Motorola communications systems. The course includes familiarization with basic networking concepts, and the networking components deployed in the ASTRO SmartZone System and ASTRO 25 System.

### AUDIENCE

Technical System Managers and Technicians

### COURSE OBJECTIVES


After completing this course, the student will be able to:

- Recall basic network concepts
- Identify the various system network components
- Define the LAN topologies for each system
- Define the WAN topologies for each system
- Diagram SNMP deployment throughout the system
- Identify the HP switches and Motorola series routers
- Perform backup, restore, and recovery procedures of routers and LAN switches
- Identify network security components and concepts in an ASTRO 25 system

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Networking Essentials in Motorola Communications Equipment (NST762)



**INSTRUCTOR-LED**  
LENGTH: 4.5 DAYS  
LMS COURSE CODE: NWT003



[CLICK HERE TO VIEW THE SCHEDULE AND PRICE SHEET](#)




# ASTRO<sup>®</sup> 25 SYSTEMS PORTFOLIO

FLEXIBLE CHOICES TO MEET EVERY NEED







SINGLE SITES		SIMPLIFIED CONFIGURATIONS		FULLY FEATURED CONFIGURATIONS	
<b>CONVENTIONAL</b>	<b>TRUNKED</b>	<b>CONVENTIONAL WITH DATA</b>	<b>TRUNKED WITH DATA</b>	<b>TRUNKED AND CONVENTIONAL WITH DATA</b>	<b>MULTI-ZONE TRUNKED AND CONVENTIONAL WITH DATA</b>
<b>STANDALONE CONVENTIONAL</b>	<b>EXPRESS TRUNKING</b>	<b>K CORE</b>	<b>L CORE</b>	<b>M1/M2 CORE</b>	<b>M3 CORE</b>
P25 DIGITAL ANALOG	P25 DIGITAL TDMA	P25 DIGITAL ANALOG INTEGRATED DATA	P25 DIGITAL FDMA TDMA INTEGRATED DATA	P25 DIGITAL ANALOG FDMA TDMA INTEGRATED DATA ENHANCED DATA HPD	P25 DIGITAL ANALOG FDMA TDMA INTEGRATED DATA ENHANCED DATA HPD
<b>1 SITE</b>	<b>1 SITE</b>	<b>50 CHANNELS</b>	<b>5 SITES</b>	<b>24 SITES</b>	<b>7 ZONES 150 SITES</b>



# ASTRO® 25 IV&D SYSTEM COURSES

<b>ASTRO® 25 SYSTEMS FLEETMAPPING (RDS1017)</b>	<b>NEW</b>	<b><u>31</u></b>
<b>UNS 3.0 OPERATIONS AND ADMINISTRATION (AST2007)</b>	<b>NEW</b>	<b><u>31</u></b>
<b>MLC 8000 SITE LINK CONVERTER ANALOG COMPARATOR (RDS1014)</b>	<b>NEW</b>	<b><u>32</u></b>
<b>ASTRO® 25 INFORMATION ASSURANCE MANAGEMENT (AST2001)</b>	<b>NEW</b>	<b><u>32</u></b>
<b>ASTRO® 25 IV&amp;D TRUNKING WITH M CORE SYSTEM OVERVIEW (ACS715200)</b>		<b><u>32</u></b>
<b>ASTRO® 25 IV&amp;D INTRODUCTION TO RADIO SYSTEM MANAGEMENT APPLICATIONS (ACS715201)</b>		<b><u>33</u></b>
<b>ASTRO® 25 IV&amp;D CONVENTIONAL WITH M CORE OVERVIEW (ACS715420)</b>		<b><u>33</u></b>
<b>ASTRO® 25 IV&amp;D TRUNKING WITH L CORE SYSTEM OVERVIEW (ACS715430)</b>		<b><u>33</u></b>
<b>ASTRO® 25 IV&amp;D CONVENTIONAL WITH K CORE SYSTEM OVERVIEW (ACS715400)</b>		<b><u>34</u></b>
<b>DEPLOY FOR ASTRO® 25 IV&amp;D CONVENTIONAL WITH L CORE (ACS715460)</b>		<b><u>34</u></b>
<b>DEPLOY FOR ASTRO® 25 IV&amp;D CONVENTIONAL WITH K CORE (ACS715470)</b>		<b><u>34</u></b>
<b>ASTRO® 25 IV&amp;D SECURE COMMUNICATIONS WORKSHOP (ACS713207)</b>		<b><u>35</u></b>
<b>ASTRO® 25 IV&amp;D M CORE WORKSHOP (ACS715103)</b>		<b><u>35</u></b>

# ASTRO® 25 IV&D SYSTEM COURSES (CONTINUED)

<b>ASTRO® 25 IV&amp;D TRUNKING L CORE WORKSHOP</b> (ACS715450)	<b><u>35</u></b>
<b>ASTRO® 25 IV&amp;D CONVENTIONAL K CORE WITH CONFIGURATION MANAGER WORKSHOP</b> (ACS715410)	<b><u>36</u></b>
<b>ASTRO® 25 IV&amp;D CONVENTIONAL RF SITE WORKSHOP</b> (ACS715440)	<b><u>36</u></b>
<b>ASTRO® 25 IV&amp;D RADIO SYSTEM ADMINISTRATOR WORKSHOP</b> (ACS715102)	<b><u>37</u></b>
<b>ASTRO® 25 IV&amp;D IP BASED DIGITAL SIMULCAST WORKSHOP</b> (ACS715217)	<b><u>38</u></b>
<b>ASTRO® 25 IV&amp;D GTR 8000 REPEATER SITE WORKSHOP</b> (ACS715208)	<b><u>38</u></b>
<b>STANDALONE GTR8000 CONVENTIONAL BASE RADIO</b> (AST2006) <b>NEW</b>	<b><u>38</u></b>
<b>ASTRO® 25 ISSI 8000 / CSSI 8000 FEATURE OVERVIEW</b> (AST2005) 	<b><u>39</u></b>
<b>OVERVIEW FOR ASTRO® 25 IV&amp;D DYNAMIC SYSTEM RESILIENCE</b> (ACS715023) 	<b><u>39</u></b>
<b>ASTRO® 25 IV&amp;D INTERFACING SMARTZONE 3600 SYSTEMS</b> (ACS713360) 	<b><u>39</u></b>
<b>ASTRO® 25 IV&amp;D DIGITAL MUTUAL AID</b> (ACS78210) 	<b><u>40</u></b>
<b>ASTRO® 25 IV&amp;D ENHANCED TELEPHONE INTERCONNECT</b> (ACS715480) 	<b><u>40</u></b>
<b>ASTRO® 25 IV&amp;D INFORMATION ASSURANCE SYSTEM</b> (ACS715211) 	<b><u>40</u></b>

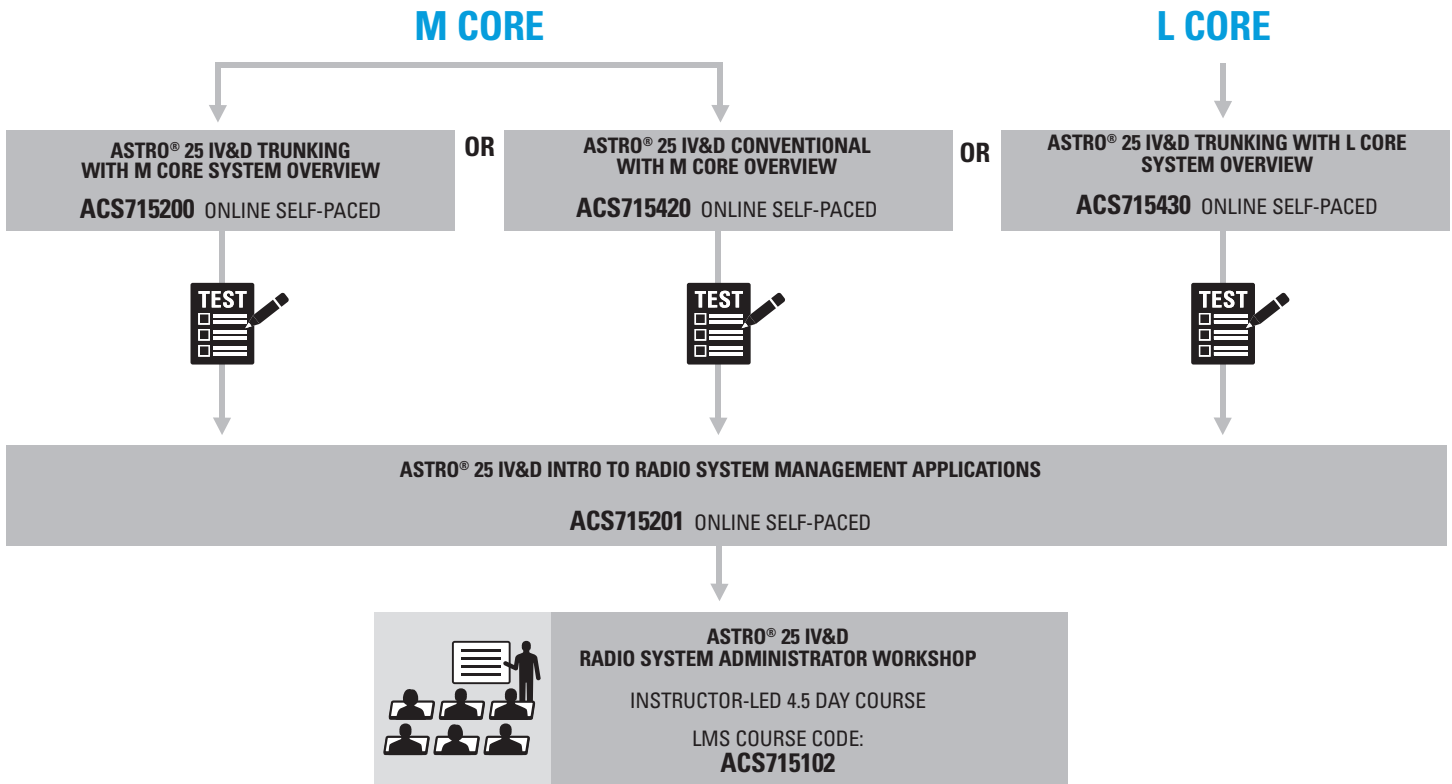


# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## ASTRO® 25 IV&D RADIO SYSTEM ADMINISTRATOR



### RECOMMENDED CURRICULUM IS COMPLETE

PARTICIPANT SHOULD BE ABLE TO CARRY OUT ADMINISTRATIVE TASKS IN THE ASTRO 25 IV&D SYSTEM SUCH AS: PROVISIONING SUBSCRIBERS AND TALK GROUPS, GENERATING HISTORICAL REPORTS, CONTROLLING DEPLOYED SUBSCRIBERS AND MANAGING NETWORK ELEMENT CONFIGURATIONS. PARTICIPANT UNDERSTANDS FACTORS OF SYSTEM CONFIGURATION THAT IMPACT ASTRO 25 SYSTEM MANAGEMENT.



**OPTIONAL TRAINING ROADMAP AVAILABLE. [CLICK ON THIS LINK TO GO TO PAGE 30 FOR ADDITIONAL DETAILS.](#)**

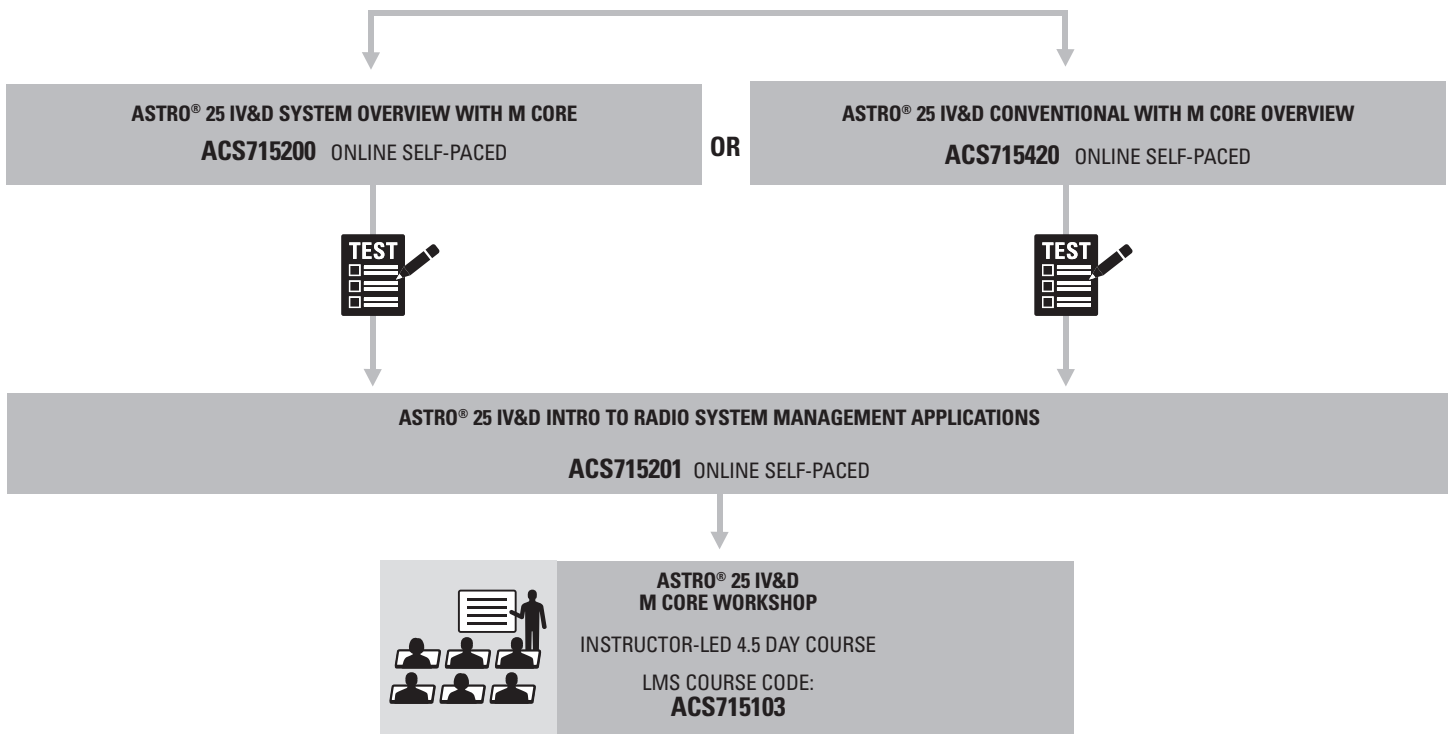
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## ASTRO® 25 IV&D M CORE TECHNICIAN

### M CORE



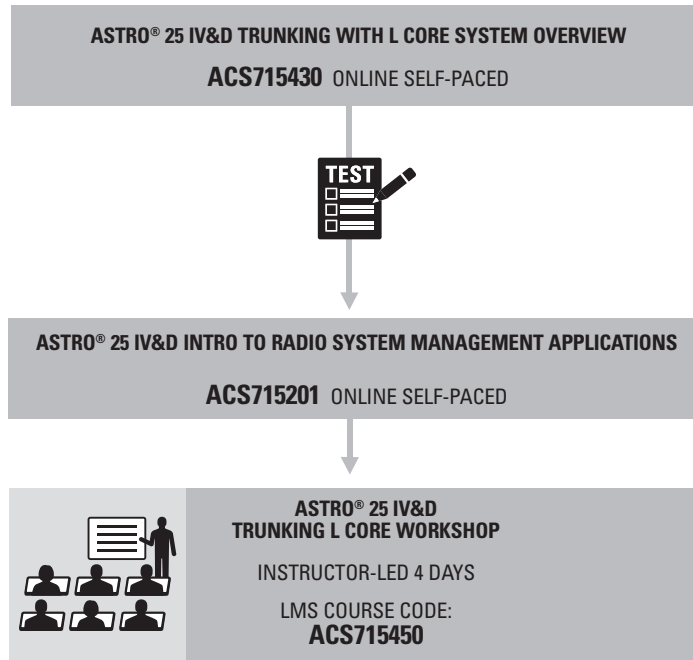
### RECOMMENDED CURRICULUM IS COMPLETE

PARTICIPANT SHOULD UNDERSTAND ASTRO 25 M CORE COMPONENTS, VIRTUAL SERVERS AND SERVICE STRATEGY. PARTICIPANT CAN INTERPRET SYSTEM ALARMS, PROPOSE SOLUTIONS FOR SYSTEM FAILURES, AND AS WELL AS RESTORING EQUIPMENT TO PROPER FUNCTIONALITY.



**OPTIONAL TRAINING  
ROADMAP AVAILABLE.  
CLICK ON THIS LINK TO  
GO TO PAGE 30 FOR  
ADDITIONAL DETAILS.**

## ASTRO® 25 IV&D L CORE SITE TECHNICIAN



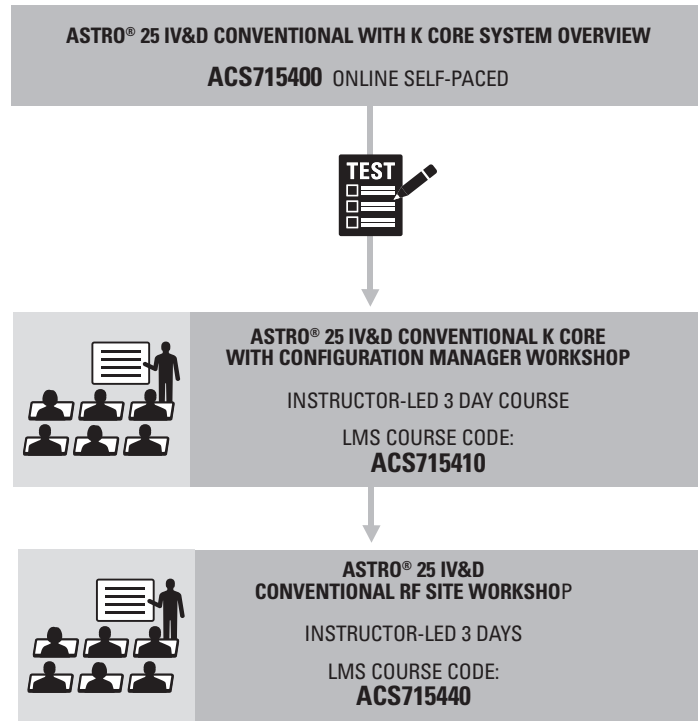
### RECOMMENDED CURRICULUM IS COMPLETE

PARTICIPANT UNDERSTANDS ASTRO 25 L CORE COMPONENTS, VIRTUAL SERVERS AND SERVICE STRATEGY. PARTICIPANT CAN INTERPRET SYSTEM ALARMS, PROPOSE SOLUTIONS FOR SYSTEM FAILURES, AND RESTORE EQUIPMENT TO PROPER FUNCTIONALITY.



**OPTIONAL TRAINING  
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## ASTRO® 25 IV&D CONVENTIONAL K CORE WITH CONFIGURATION MANAGER TECHNICIAN



### RECOMMENDED CURRICULUM IS COMPLETE

PARTICIPANT SHOULD UNDERSTAND THE ASTRO 25 K CORE COMPONENTS AND SERVICE STRATEGY. PARTICIPANT CAN USE THE CONFIGURATION MANAGER TO CONFIGURE SYSTEM COMPONENTS AND SUBSCRIBERS. PARTICIPANT SHOULD BE ABLE TO INTERPRET SYSTEM ALARMS, PROPOSE SOLUTIONS FOR SYSTEM FAILURES, AND RESTORE EQUIPMENT TO PROPER FUNCTIONALITY.



**OPTIONAL TRAINING ROADMAP AVAILABLE. [CLICK ON THIS LINK TO GO TO PAGE 30 FOR ADDITIONAL DETAILS.](#)**



# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## ASTRO® 25 IV&D REPEATER SITE TECHNICIAN (GTR)

### M CORE

ASTRO® 25 IV&D SYSTEM OVERVIEW WITH M CORE  
**ACS715200** ONLINE SELF-PACED

OR

### L CORE

ASTRO® 25 IV&D TRUNKING SYSTEM OVERVIEW WITH L CORE  
**ACS715430** ONLINE SELF-PACED



ASTRO® 25 IV&D  
GTR 8000 REPEATER SITE WORKSHOP  
INSTRUCTOR-LED 3 DAY COURSE  
LMS COURSE CODE:  
**ACS715208**

### RECOMMENDED CURRICULUM IS COMPLETE

PARTICIPANT CAN MAINTAIN AN ASTRO25 REPEATER SITE INCLUDING: GTR8000 BASE STATION, GCP8000 SITE CONTROLLER AND OTHER SITE EQUIPMENT.  
\*PARTICIPANT PERFORMS ALIGNMENTS TROUBLESHOOTING AND FIELD REPLACEMENT OF SITE DEVICES DURING COURSE.



**OPTIONAL TRAINING  
ROADMAP AVAILABLE.  
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ADDITIONAL DETAILS.**

# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## ASTRO® 25 IV&D IP SIMULCAST SITE TECHNICIAN

### M CORE

ASTRO® 25 IV&D SYSTEM OVERVIEW WITH M CORE  
**ACS715200** ONLINE SELF-PACED

OR

### L CORE

ASTRO® 25 IV&D TRUNKING SYSTEM OVERVIEW WITH L CORE  
**ACS715430** ONLINE SELF-PACED



ASTRO® 25 IV&D  
IP BASED DIGITAL SIMULCAST WORKSHOP  
INSTRUCTOR-LED 3 DAY COURSE  
LMS COURSE CODE:  
**ACS715217**

### RECOMMENDED CURRICULUM IS COMPLETE

PARTICIPANT SHOULD BE ABLE TO MAINTAIN AN ASTRO 25 REPEATER SITE INCLUDING THE GTR8000 BASE STATION, GCP8000 SITE CONTROLLER, SITE COMPARATOR AND OTHER SITE EQUIPMENT.



OPTIONAL TRAINING  
ROADMAP AVAILABLE.  
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## ASTRO® 25 IV&D CONVENTIONAL RF SITE TECHNICIAN

### M CORE

ASTRO® 25 IV&D CONVENTIONAL WITH M CORE OVERVIEW  
**ACS715420** ONLINE SELF-PACED

OR

### K CORE

ASTRO® 25 IV&D CONVENTIONAL WITH K CORE SYSTEM OVERVIEW  
**ACS715400** ONLINE SELF-PACED



ASTRO® 25 IV&D  
CONVENTIONAL RF SITE WORKSHOP  
INSTRUCTOR-LED 3 DAYS  
LMS COURSE CODE:  
**ACS715440**

## RECOMMENDED CURRICULUM IS COMPLETE

PARTICIPANT SHOULD BE ABLE TO MAINTAIN AN ASTRO 25 REPEATER SITE INCLUDING THE GTR8000 BASE STATION, GCP8000 SITE CONTROLLER, SITE COMPARATOR AND OTHER SITE EQUIPMENT.



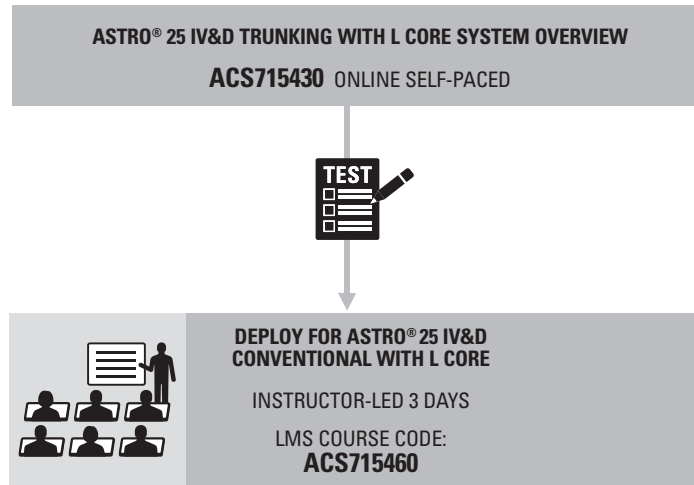
**OPTIONAL TRAINING  
ROADMAP AVAILABLE.  
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GO TO PAGE 30 FOR  
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# ASTRO® 25 IV&D L CORE DEPLOY TECHNICIAN



## RECOMMENDED CURRICULUM IS COMPLETE

PARTICIPANT UNDERSTANDS ASTRO 25 L CORE COMPONENTS, VIRTUAL SERVERS AND SERVICE STRATEGY. PARTICIPANT CAN INTERPRET SYSTEM ALARMS, PROPOSE SOLUTIONS FOR SYSTEM FAILURES, AND RESTORE EQUIPMENT TO PROPER FUNCTIONALITY.



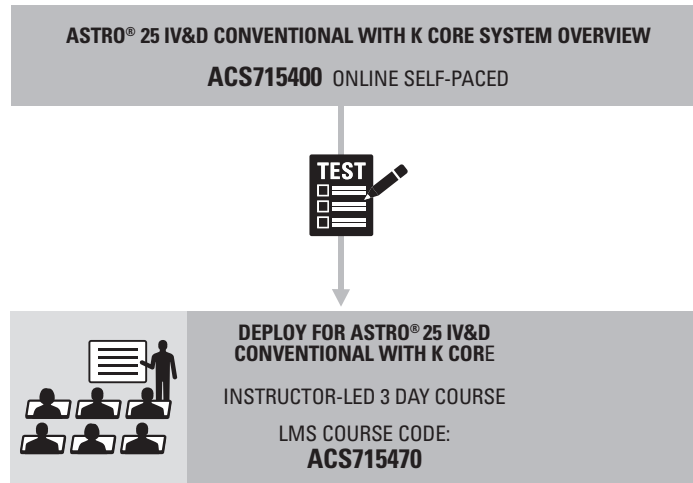
**OPTIONAL TRAINING  
ROADMAP AVAILABLE.  
[CLICK ON THIS LINK TO  
GO TO PAGE 30 FOR  
ADDITIONAL DETAILS.](#)**

## RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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# ASTRO® 25 IV&D K CORE DEPLOY TECHNICIAN



## RECOMMENDED CURRICULUM IS COMPLETE

PARTICIPANT UNDERSTANDS THE ASTRO 25 K CORE COMPONENTS AND SERVICE STRATEGY. PARTICIPANT CAN USE THE CONFIGURATION MANAGER TO CONFIGURE SYSTEM COMPONENTS AND SUBSCRIBERS. PARTICIPANT IS ABLE TO INTERPRET SYSTEM ALARMS, PROPOSE SOLUTIONS FOR SYSTEM FAILURES, AND RESTORE EQUIPMENT TO PROPER FUNCTIONALITY.



**OPTIONAL TRAINING  
ROADMAP AVAILABLE.  
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ADDITIONAL DETAILS.](#)**

## RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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### ASTRO® IV&D OPTIONAL TRAINING CURRICULUM

Motorola Solutions offers optional training for those participants who have completed their ASTRO® 25 curriculum and want to learn more about their system's infrastructure and/or features.

**Select the training course below applicable to your system.**

#### SPECIALIZED INFRASTRUCTURE TRAINING

##### ISSI GATEWAY TO SUPPORT INTERFACING TO ASTRO® 25

ASTRO® 25  
IV&D ISSI 8000 / CSSI 8000  
FEATURE OVERVIEW  
ONLINE SELF-PACED

AST2005



##### DYNAMIC SYSTEM RESILIENCE

ASTRO® 25  
IV&D DYNAMIC SYSTEM  
RESILIENCE  
ONLINE SELF-PACED

ACS715023



##### SMART X TO SUPPORT CIRCUIT- BASED RF SITES

ASTRO® 25  
IV&D INTERFACING  
SMARTZONE 3600  
SYSTEMS  
ONLINE SELF-PACED

ACS713360



#### SPECIALIZED FEATURE TRAINING

##### OTAR

ASTRO® 25 IV&D SECURE  
COMMUNICATIONS  
WORKSHOP  
INSTRUCTOR- LED  
4.5 DAYS

ACS713207



##### NETWORK SECURITY

ASTRO® 25 IV&D  
INFORMATION  
ASSURANCE  
ONLINE SELF-PACED

ACS715211



##### MUTUAL AID

ASTRO® 25 IV&D  
DIGITAL MUTUAL AID  
ONLINE SELF-PACED

ACS78210



##### TELEPHONE INTERCONNECTION

ASTRO® 25 IV&D  
ENHANCED TELEPHONE  
INTERCONNECT  
ONLINE SELF-PACED

ACS715480



# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## ASTRO® 25 SYSTEMS FLEETMAPPING

**NEW**

### COURSE OVERVIEW

This workshop addresses topics necessary for the effective planning and mapping of an ASTRO 25 IV&D radio system. During this course, the participants will learn about ASTRO 25 features, capabilities, and restrictions in order to effectively plan and prepare for a new or upgraded ASTRO 25 system.

### AUDIENCE

Pre-sale customers, new system managers, system planning personnel


### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Discuss what a fleetmap is and why one is needed.
- Discuss the methodologies used to configure radio users and groups with the goal of optimizing the system resources.
- Describe the content to assist with fleetmapping decisions.
- Discuss frequency band plan organization and management.
- Describe basic planning requirements and complete a simple Fleetmap information template.
- Complete worksheets required to create a Fleetmap based on sample operational requirement information.

### REQUISITE KNOWLEDGE

None



**INSTRUCTOR-LED**  
**LENGTH: 4.5 DAYS**  
**LMS COURSE CODE: RDS1017**

## UNS 4.0 OPERATION AND ADMINISTRATION

**NEW**

### COURSE OVERVIEW

The purpose of this course is to provide the steps to operate and maintain a customer's UNS within their Motorola system (ASTRO 25). The course should provide system so students can have hands-on practice going through the operation, maintenance, and troubleshooting steps listed in 6871026P41-A UNS Administrators Guide.

### AUDIENCE

Customers who would be responsible for the operation and maintenance of a customer's UNS within their Motorola system (ASTRO 25).


### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the Features of UNS
- Configure a UNS system
- Identify the UNS tools to administer the system
- Identify the UNS tools to administer the system

### REQUISITE KNOWLEDGE

None



**INSTRUCTOR-LED**  
**LENGTH: 1 DAY**  
**LMS COURSE CODE: AST2007**



[CLICK HERE TO VIEW THE SCHEDULE AND PRICE SHEET](#)

# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## MLC 8000 SITE LINK CONVERTER/ANALOG COMPARATOR **NEW**

### COURSE OVERVIEW

The MLC 8000 course provides technicians with the necessary skills and knowledge to install, configure, and troubleshoot the MLC 8000. The course includes a description of the device, operation and maintenance, configuration & optimization of the MLC 8000, as well as troubleshooting, replacement & recovery.

### AUDIENCE

Technical System Managers and Technicians

### COURSE OBJECTIVES

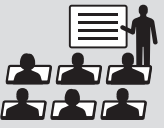
After completing this course, the student will be able to:

- Describe the MLC 8000 Site Link Converter
- Describe the MLC 8000 Analog Comparator
- Perform basic operation and maintenance of the MLC 8000
- Perform basic configuration of the MLC 8000 using the MLC 8000 Configuration Tool
- Troubleshoot the MLC 8000 using the MLC 8000 Configuration Tool
- Use the Analog Display and Control function of the MLC 8000 Configuration Tool to assist in daily maintenance and monitoring of the system.

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Networking Essentials in Motorola Communication Systems (NST762)



**INSTRUCTOR-LED**  
LENGTH: 3 DAYS  
LMS COURSE CODE:  
**RDS1014**

## ASTRO® 25 INFORMATION ASSURANCE MANAGEMENT **NEW**

### COURSE OVERVIEW

Provide Motorola ASTRO 25 Land Mobile Radio (LMR) system administrators the information to access and patch their radio system infrastructure, update antivirus definitions, review log files and understand account management.

### AUDIENCE

M Core Master Site Technicians

### COURSE OBJECTIVES


After completing this course, the student will be able to:

- Successfully access servers in the M-Core
- Successfully patch their radio system infrastructure.
- Update Anti-virus (A/V) Definitions for their radio system infrastructure.
- Perform basic review of UNIX logs.
- Create user and group accounts.
- Assist with basic tasks in Account Management on the LMR system.

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- ASTRO® 25 IV&D M Core Workshop (ACS715103)



**INSTRUCTOR-LED**  
LENGTH: 4 DAYS  
LMS COURSE CODE:  
**AST2001**

## ASTRO® 25 IV&D WITH M CORE SYSTEM OVERVIEW

### COURSE OVERVIEW

ASTRO 25 IV&D Trunking with M Core System Overview self-paced course is the starting point of all ASTRO 25 IV&D Trunking with M Core Systems. In order to take other classes, students are required to complete this course and obtain a passing score on the corresponding test. It presents a high-level description of the system's call flow capabilities, components, features and benefits.

### AUDIENCE

System Managers, Technical System Managers, System Technicians and other Application Users

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- List and describe the ASTRO 25 IV&D Trunking with M Core System features and capabilities
- Describe the ASTRO 25 with M Core system sites and their components
- Describe in detail the paths used for control, voice, and data in an ASTRO 25 IV&D Trunking with M Core system
- List the servers and databases used in an ASTRO 25 IV&D Trunking with M Core system

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO® 25 (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)
- ASTRO® 25 Systems Applied Networking (NWT003)



**ONLINE, SELF-PACED**  
LENGTH: 4 HOURS  
LMS COURSE CODE:  
**ACS715200**

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# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## ASTRO® 25 IV&D INTRODUCTION TO RADIO SYSTEM MANAGEMENT APPLICATIONS

### COURSE OVERVIEW

This course provides a high-level overview of the Motorola Radio System Management applications through recorded demonstrations of common system tasks.

### AUDIENCE

System Managers, Technical System Managers, System Technicians, and other Application Users

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the purpose of Network Management applications used in an ASTRO system
- Identify high-level capabilities of those Network Administrator applications
- Familiarize with common operations allowed by those Network Administrator applications

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO 25® (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)

### Required:

Take one of the following, depending on system supporting:

- ASTRO®25 IV&D with M Core System Overview (ACS715200)
- ASTRO®25 IV&D Conventional with M Core System Overview for (ACS715420)
- ASTRO®25 IV&D Trunking with L Core System Overview for (ACS715430)



**ONLINE, SELF-PACED**  
**LENGTH: 10 HOURS**  
**LMS COURSE CODE:**  
**ACS715201**

## ASTRO® 25 IV&D CONVENTIONAL WITH M CORE OVERVIEW

### COURSE OVERVIEW

The ASTRO 25 IV&D Conventional with M Core Overview self-paced course is the starting point of all ASTRO 25 IV&D Conventional with M Core systems. In order to take other classes, students are required to complete this course and obtain a passing score on the corresponding test. It presents a high-level description of the system's call flow capabilities, components, features and benefits.

### AUDIENCE

System Managers, Technical System Managers, System Technicians and other Application Users

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- List and describe the ASTRO 25 IV&D Conventional with M Core system features and capabilities
- Describe the ASTRO 25 IV&D Conventional with M Core system sites and their components
- Describe in detail the paths used for control, voice, and data in an ASTRO 25 IV&D Conventional with M Core system
- List the servers and databases used in an ASTRO 25 IV&D Conventional with M Core system

### REQUISITE KNOWLEDGE

Completion of the following courses or equivalent knowledge:

- Bridging the Knowledge Gap for ASTRO® 25 (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)
- ASTRO® 25 Systems Applied Networking (NWT003)



**ONLINE, SELF-PACED**  
**LENGTH: 4 HOURS**  
**LMS COURSE CODE:**  
**ACS715420**

## ASTRO® 25 IV&D TRUNKING WITH L CORE OVERVIEW

### COURSE OVERVIEW

The ASTRO 25 IV&D with L Core Overview self-paced course is the starting point of all ASTRO 25 IV&D L Core systems. In order to take other classes, students are required to complete this course and obtain a passing score on the corresponding test. It presents a high-level description of the system's call flow capabilities, components, features and benefits.

### AUDIENCE

System Managers, Technical System Managers, System Technicians and other Application Users

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- List and describe the ASTRO 25 IV&D with L Core System features and capabilities
- Describe the ASTRO 25 IV&D with L Core System sites and their components
- Describe in detail the paths used for control, voice, and data in an ASTRO 25 IV&D with L Core System
- List the servers and databases used in an ASTRO 25 IV&D with L Core System

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO® 25 (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)
- ASTRO® 25 Systems Applied Networking (NWT003)



**ONLINE, SELF-PACED**  
**LENGTH: 4 HOURS**  
**LMS COURSE CODE:**  
**ACS715430**



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# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## ASTRO® 25 IV&D CONVENTIONAL WITH K CORE SYSTEM OVERVIEW

### COURSE OVERVIEW

The ASTRO 25 IV&D Conventional with K Core Overview self-paced course is the starting point of all ASTRO 25 IV&D Conventional with K Core systems. In order to take other classes, students are required to complete this course and obtain a passing score on the corresponding test. It presents a high-level description of the system's call flow capabilities, components, features and benefits.

### AUDIENCE

System Managers, Technical System Managers, System Technicians and other Application Users

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- List and describe the ASTRO 25 IV&D Conventional with K Core system features and capabilities
- Describe the ASTRO 25 IV&D with Conventional with K Core system sites and their components
- Describe in detail the paths used for control, voice, and data in an ASTRO 25 IV&D Conventional with K Core
- List the servers and databases used in an ASTRO 25 IV&D Conventional with K Core

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO 25® (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)



**ONLINE, SELF-PACED**  
LENGTH: 4 HOURS  
LMS COURSE CODE:  
**ACS715400**

## DEPLOY FOR ASTRO® 25 IV&D TRUNKING WITH L CORE

### COURSE OVERVIEW

This course provides an overview and implementation plan for deployment of an L1/L2 ASTRO 25 IV&D 7.13 system, contains information and procedures for bringing Motorola Manufacturing Representatives (MRs) up to speed on how to assemble and install the L1/L2 system for customers, and acts as a resource on how to reference other training materials for troubleshooting and additional L1/L2 system tasks.

### AUDIENCE

Motorola Manufacturing Representatives (MRs) involved in the installation of L1/L2 systems

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Correctly and efficiently install and locally configure an L Core system that has been staged by CCSI
- Perform initial Power On of equipment to verify proper operation
- Commission the L Core System once it has been installed
- Test the L Core System per Acceptance Test Plans (ATP)
- Back up the Infrastructure and System Databases of the L Core System

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Networking Essentials in Communication Equipment (NST762)
- Site Installation Practices Workshop (R56) (NST925)

### Required:

- ASTRO® 25 IV&D Trunking with L Core System Overview (ACS715430)



**INSTRUCTOR-LED**  
LENGTH: 3 DAYS  
LMS COURSE CODE:  
**ACS715460**

## DEPLOY FOR ASTRO®25 IV&D CONVENTIONAL WITH K CORE

### COURSE OVERVIEW

This course provides an overview and implementation plan for deployment of an K1/K2 ASTRO 25 IV&D 7.13 system, contains information and procedures for bringing Motorola Manufacturing Representatives (MRs) up to speed on how to install the K1/K2 system for customers, and acts as a resource on how to reference other training materials for troubleshooting and additional K1/K2 system tasks.

### AUDIENCE

Motorola Manufacturing Representatives (MRs) involved in the installation of K1/K2 systems.

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Correctly and efficiently install and locally configure a K Core system that has been staged by CCSI
- Perform initial Power On of equipment to verify proper operation
- Commission the K Core System once it has been installed
- Test the K Core System per Acceptance Test Plans (ATP)
- Back up the Infrastructure and System Databases of the K Core System

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Networking Essentials in Communication Equipment (NST762)
- Site Installation Practices Workshop (R56) (NST925)

### Required:

Take one of the following, depending on system supporting:

- ASTRO® 25 IV&D Conventional with K Core System Overview (ACS715400)



**INSTRUCTOR-LED**  
LENGTH: 3 DAYS  
LMS COURSE CODE:  
**ACS715470**



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# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## ASTRO® 25 IV&D SECURE COMMUNICATIONS WORKSHOP



### COURSE OVERVIEW

This workshop describes planning, installation, configuration, operations, and troubleshooting of Secure Communications within the ASTRO 25 IV&D System.

### AUDIENCE

System Technicians, System Administrators, Technical System Managers

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Plan, organize, and implement Secure Communications in an ASTRO 25 IV&D system
- Install and configure a Key Management Facility (KMF) system and related components
- Demonstrate centralized key management using Over-the-Air-Rekeying (OTAR)
- Perform System Administrator functions using the KMF server and KMF client
- Troubleshoot installation and configuration problems for the KMF server, KMF client, and KMF database
- Implement end-to-end encryption using the MCC 7500 console subsystem

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO® 25 (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)



**INSTRUCTOR-LED**  
LENGTH: 4.5 DAYS  
LMS COURSE CODE:  
**ACS713207**

## ASTRO® 25 IV&D M CORE WORKSHOP

### COURSE OVERVIEW

The ASTRO 25 IV&D with M Core course teaches troubleshooting skills and best practices for the Trunked Large Systems. The course also focuses on gathering and analyzing system information to implement appropriate action(s) that return a system to full operational status.

### AUDIENCE

M Core Master Site Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the ASTRO 25 IV&D System architecture
- Identify the functional and radio subsystems that comprise the ASTRO 25 IV&D System
- Explain and discuss call flow and data flow through ASTRO 25 IV&D M Core devices and their subsystems
- Perform recommended routine maintenance procedures for ASTRO 25 IV&D M Core
- Utilize the troubleshooting tools to diagnose a fault and restore the ASTRO 25 IV&D M Core to the level of the Motorola-supported service strategy

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO® 25 – Technician (ACT100-E)
- Networking Essentials in Communication Equipment (NST762)
- ASTRO® 25 Systems Applied Networking (NWT003)

### Required:

Take one of the following, depending on system supporting:

- ASTRO®25 IV&D with M Core System Overview (ACS715200)
- ASTRO®25 IV&D Conventional with M Core System Overview (ACS715420)
- ASTRO®25 IV&D Introduction to Radio System Management Applications (ACS715201)



**INSTRUCTOR-LED**  
LENGTH: 4.5 DAYS  
LMS COURSE CODE:  
**ACS715103**

## ASTRO® 25 IV&D TRUNKING L CORE WORKSHOP

### COURSE OVERVIEW

The ASTRO 25 with L Core course teaches advanced troubleshooting skills and best practices for the ASTRO 25 IV&D Trunked Small System Core. The course also focuses on gathering and analyzing system information to implement appropriate action(s) that return a system to full operational status.

### AUDIENCE

L Core Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the ASTRO 25 IV&D Trunked Small System Core
- identify the functional and radio subsystems that comprise the ASTRO 25 IV&D Trunked Small System Core
- Explain and discuss call flow and data flow through Small System Core devices and their subsystems
- Perform recommended routine maintenance procedures for the ASTRO 25 IV&D Trunked Small System Core
- Utilize the troubleshooting tools to diagnose a fault and restore the Small System Core to the level of the Motorola-supported service strategy

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO® 25 (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)
- ASTRO® 25 Systems Applied Networking (NWT003)

### Required:

- ASTRO® 25 IV&D Introduction to Radio System Administration (ACS715201)
- ASTRO® 25 IV&D Trunking with L Core System Overview (ACS715430)



**INSTRUCTOR-LED**  
LENGTH: 4 DAYS  
LMS COURSE CODE:  
**ACS715450**



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# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## ASTRO® 25 IV&D CONVENTIONAL K CORE WITH CONFIGURATION MANAGER WORKSHOP

### COURSE OVERVIEW

The ASTRO 25 IV&D Conventional with K Core and Configuration Manager course teaches advanced troubleshooting skills and best practices for the ASTRO 25 IV&D Conventional K Core. It also focuses on administrator functions and how to use the ASTRO 25 IV&D Configuration Manager applications. A technical **introduction** to the MCC 7000 series consoles as used within the ASTRO 25 IV&D Conventional K Core, including some administrator functions, is also provided. **(Go to page 43 for detailed instructions on MCC 7000 series consoles in a K-core system.)** Learning activities focus on gathering and analyzing system information to implement the appropriate actions that return a system to full operational status.

### AUDIENCE

Master Site Technicians, System Administrators, Technical System Administrators, System Technicians and other Application Users

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the ASTRO 25 IV&D Conventional K Core
- Describe the functional and radio subsystems that comprise the ASTRO 25 IV&D Conventional K Core System
- Configure parameters in the Configuration Manager application
- Identify the advantages and disadvantages of options available for the configuration of system infrastructure and user parameters
- Explain and discuss call flow and data flow through ASTRO 25 IV&D Conventional K Core
- Perform recommended routine maintenance procedures for the ASTRO 25 IV&D Conventional K Core
- Utilize the troubleshooting tools to diagnose a fault and restore the ASTRO 25 IV&D Conventional K Core to the level of the Motorola-supported service strategy

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO® 25 (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)
- ASTRO® 25 Systems Applied Networking (NWT003)

#### Required:

- ASTRO® 25 IV&D Conventional with K Core System Overview (ACS715400)



**INSTRUCTOR-LED**  
LENGTH: **3 DAYS**  
LMS COURSE CODE:  
**ACS715410**

**NEW**

**GO TO PAGE 45 FOR  
DETAILED INSTRUCTIONS ON  
MCC7000 SERIES CONSOLES  
FOR K-CORE**

MCC7000 Series Consoles  
for K-Core  
LMS Course Code: **AST2011**

## ASTRO® 25 IV&D CONVENTIONAL RF SITE WORKSHOP

### COURSE OVERVIEW

The ASTRO 25 IV&D Conventional RF Site workshop describes the components in the different ASTRO 25 IV&D Conventional RF Sites topologies. This course also presents how the different ASTRO 25 IV&D Conventional RF Sites topologies operate and explains the tools and methods available for troubleshooting components within the different ASTRO 25 IV&D Conventional RF Sites topologies.

### AUDIENCE

Site Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Identify the ASTRO 25 IV&D Conventional RF site topologies
- Describe the functionality components of the different ASTRO 25 IV&D Conventional RF Sites topologies
- Configure and troubleshoot components of the different ASTRO 25 IV&D Conventional RF Sites topologies
- Configure and troubleshoot the Network Transport subsystem of the different ASTRO 25 IV&D Conventional RF Sites topologies

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO® 25 (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)
- ASTRO® 25 Systems Applied Networking (NWT003)

#### Required:

Take one of the following, depending on system supporting:

- ASTRO® 25 IV&D Conventional with M Core System Overview (ACS715420)
- ASTRO® 25 IV&D Conventional with K Core System Overview (ACS715400)



**INSTRUCTOR-LED**  
LENGTH: **3 DAYS**  
LMS COURSE CODE:  
**ACS715440**

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# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## ASTRO® 25 IV&D RADIO SYSTEM ADMINISTRATOR WORKSHOP

### COURSE OVERVIEW

This workshop covers administrator functions for an ASTRO 25 IV&D System. Learning activities in this course focus on how to use the different ASTRO 25 IV&D System Management applications. Participants will be provided with an opportunity to discuss how to structure their organization and personnel for optimal ASTRO 25 IV&D system use.

### AUDIENCE

System Administrators, Technical System Administrators, System Technicians, and other Application Users

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the relationship between radio programming, console administration and system management, and the impact of this relationship on system planning
- List the network management tools applicable at each phase of the system life cycle
- Use the report and real-time data to monitor performance and make adjustments necessary to maintain acceptable system performance levels
- Identify the advantages and disadvantages of options available for the configuration of system infrastructure and user parameters

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO 25 – System Administrator (ACT101-E)
- Networking Essential in Communication Equipment (NST762)

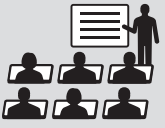
### Required:

Take one of the following, depending on system supporting:

- ASTRO® 25 IV&D with M Core System Overview (ACS715200)
- ASTRO® 25 IV&D Conventional with M Core System Overview (ACS715420)
- ASTRO® 25 IV&D Trunking with L Core System Overview (ACS715430)

### AND

- ASTRO® 25 IV&D Introduction to Radio System Management Applications (ACS715201)



**INSTRUCTOR-LED**  
LENGTH: 4.5 DAYS  
LMS COURSE CODE:  
**ACS715102**



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# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## ASTRO® 25 IV&D IP BASED DIGITAL SIMULCAST WORKSHOP

### COURSE OVERVIEW

The ASTRO 25 IV&D IP Based Digital Simulcast workshop provides an understanding of the components that comprise the ASTRO 25 IV&D IP Simulcast subsystem, and how they operate in conjunction with each other. The workshop also explains the tools and methods available for troubleshooting components within the IP Based Simulcast subsystem.

### AUDIENCE

Simulcast Site Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Recognize the flow of message and control data within an ASTRO 25 IV&D IP Digital Simulcast subsystem
- Identify the major components and connections within an ASTRO 25 IV&D IP Digital Simulcast subsystem prime and remote sites
- Recognize how calls are processed within an ASTRO 25 IV&D IP Digital Simulcast subsystem
- Perform maintenance and troubleshooting of select components in an ASTRO 25 IV&D IP Digital Simulcast subsystem

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO® 25 – Technician (ACT100-E)
- Networking Essentials in Communication Equipment (NST762)
- ASTRO® 25 Systems Applied Networking (NWT003)

### Required:

- ASTRO® 25 IV&D with M Core System Overview (ACS715200)
- ASTRO® 25 IV&D Trunking with L Core System Overview (ACS715430)



**INSTRUCTOR-LED**  
LENGTH: 3 DAYS  
LMS COURSE CODE:  
**ACS715217**

## ASTRO® 25 IV&D GTR 8000 REPEATER SITE WORKSHOP

### COURSE OVERVIEW

This workshop describes the components in the ASTRO 25 IV&D System Repeater Site with GTR 8000 expandable site subsystem. This course also presents how the GTR 8000 expandable site subsystem operates and explains the tools and methods available for troubleshooting components within the subsystem.

### AUDIENCE

GTR 8000 Site Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the ASTRO 25 IV&D Repeater Site with GTR 8000 Expandable Site Subsystem configurations and components
- Identify the GCP 8000 Site Controller functions and configuration requirements
- Describe the connections and interfaces to the GCP 8000
- Diagnose and troubleshoot the GCP 8000
- Describe the functionality of the GTR 8000 Expandable Site Subsystem
- Configure and troubleshoot the ASTRO 25 Repeater Site with GTR 8000 Expandable Site Subsystem
- Configure and troubleshoot the Network Transport subsystem

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO® 25 – Technician (ACT100-E)
- Networking Essentials in Communication Equipment (NST762)
- ASTRO® 25 Systems Applied Networking (NWT003)

### Required:

Take one of the following, depending on system supporting:

- ASTRO® 25 IV&D with M Core System Overview (ACS715200)
- ASTRO® 25 IV&D Trunking with L Core System Overview (ACS715430)



**INSTRUCTOR-LED**  
LENGTH: 3 DAYS  
LMS COURSE CODE:  
**ACS715208**

## STANDALONE GTR8000 CONVENTIONAL BASE RADIO

**NEW**

### COURSE OVERVIEW

This course is designed to give the participants the ability to align, troubleshoot and repair the Standalone GTR8000 Base Station/Repeater to Motorola Solutions recommended service levels.

Emphasis is placed on the use of Configuration Service Software (CSS) and its role in configuration, maintenance, diagnostics, alignments, and optimization of the Standalone GTR8000 Base Radio/ Repeater

### AUDIENCE

Maintenance Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Understand basic concepts of the various radio systems supported by the GTR8000 Conventional Base Radio
- Identify the equipment modules of the GTR8000 Conventional Base Radio
- Operate and perform routine maintenance on the GTR8000 Conventional Base Radio
- Understand basic operational theory of GTR8000 Conventional Base Radio components
- Configure the GTR8000 Conventional Base Radio using Configuration Service Software (CSS)
- Identify the different backplane connections on the GTR8000 Conventional Base Radio
- Perform calibration and alignment adjustments for the GTR8000 Conventional Base Radio
- Troubleshoot problems and identify/replace faulty modules in the GTR8000 Conventional Base Radio

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- General RF Knowledge and Skills
- Basic Knowledge of Two-Way Radio systems



**INSTRUCTOR-LED**  
LENGTH: 2 DAYS  
LMS COURSE CODE:  
**AST2006**

 [CLICK HERE TO VIEW THE SCHEDULE AND PRICE SHEET](#)

# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## ASTRO® 25 ISSI 8000 / CSSI 8000 FEATURE OVERVIEW



### COURSE OVERVIEW

The ISSI 8000 / CSSI 8000 Feature Overview self-paced course describes the optional Inter-RF Subsystem Interface available in an ASTRO 25 IV&D System. It presents a description of the feature, its benefits and components, call processing scenarios, and an overview of the installation process.

### AUDIENCE

System Managers, Technical System Managers, System Technicians, Application Users

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the ISSI 8000 / CSSI 8000 feature
- Describe the components of the ISSI 8000 / CSSI 8000 feature
- Describe the communication scenarios if this feature is enabled
- Follow the installation and configuration process if this feature is added to an ASTRO system

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO 25 – Technician (ACT100-E)

Take one of the following, depending on system supporting:

- ASTRO® 25 IV&D with M Core System Overview (ACS715200)
- ASTRO® 25 IV&D Trunking with L Core System Overview for (ACS715430)



**ONLINE, SELF-PACED**  
**LENGTH: 4 HOURS**  
**LMS COURSE CODE:**  
**AST2005**

## ASTRO® 25 IV&D DYNAMIC SYSTEM RESILIENCE



### COURSE OVERVIEW

The ASTRO 25 IV&D Dynamic System Resilience (DSR) Overview is a self-study training course intended to provide a technical overview of DSR. The course describes how DSR adds a geographically separate backup for the Master Site to protect against a catastrophic failure.

### AUDIENCE

System Administrators, System Technicians, Field Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Differentiate between a non-DSR Master Site and a DSR Master Site

Describe the DSR components, operation and functionality of each of the following services:

- Voice
- Data
- Network Management
- Network Transport
- IP Services
- MOSCAD

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- ASTRO® 25 IV&D with M Core System Overview (ACS715200)



**ONLINE, SELF-PACED**  
**LENGTH: 2 HOURS**  
**LMS COURSE CODE:**  
**ACS715023**

## ASTRO® 25 IV&D INTERFACING SMARTZONE 3600 SYSTEMS (SMARTX)



### COURSE OVERVIEW

ASTRO 25 IV&D Trunked System - Interfacing SmartZone 3600 Systems with SmartX is designed to allow communication between subscriber radios at existing 3600 RF sites and an ASTRO 25 IV&D system. It is based on the Voice Processor Module hardware platform and enables the continued use of 3600 RF sites and subscriber radios with the release of ASTRO 25 7.7 or higher. This self-study training course is intended to provide information related to the installation and functionality of, including the hardware and software associated with, the SmartX Site Converter in the ASTRO 25 IV&D.

### AUDIENCE

System Administrators, System Technicians, Field Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the SmartX Site Converter and its operation within the system
- Identify the major components and functionality.
- Know the requirements and components necessary to install a SmartX Site Converter

### REQUISITE KNOWLEDGE

None



**ONLINE, SELF-PACED**  
**LENGTH: 2 HOURS**  
**LMS COURSE CODE:**  
**ACS713360**



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# RADIO SOLUTIONS ASTRO® 25 IV&D SYSTEMS

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## ASTRO® 25 IV&D DIGITAL MUTUAL AID



### COURSE OVERVIEW

This web based course describes the functionality and the hardware and software associated with using Mutual Aid in the ASTRO 25 IV&D System.

### AUDIENCE

System Administrators, System Technicians, Field Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Define the Mutual Aid feature
- Determine the configurations available for mutual aid in an ASTRO 25 IV&D system
- List the components for use with Digital Mutual Aid and Analog Mutual Aid in the ASTRO 25 IV&D
- Configure Digital Mutual Aid and Analog Mutual Aid in the ASTRO 25 IV&D system
- Troubleshoot Digital Mutual Aid and Analog Mutual Aid in the ASTRO 25 IV&D system

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO® 25 (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)

### Required:

- ASTRO® 25 IV&D with M Core System Overview (ACS715200)



**ONLINE, SELF-PACED**  
LENGTH: 1 HOUR  
LMS COURSE CODE:  
**ACS78210**

## ASTRO® 25 IV&D ENHANCED TELEPHONE INTERCONNECT



### COURSE OVERVIEW

This web based course describes the functionality and the hardware and software associated with the Enhanced Telephone Interconnect feature in the ASTRO 25 IV&D System.

### AUDIENCE

System Technicians, System Administrators

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Identify the function and major components for the Enhanced Telephone Interconnect feature
- Define the operation of the Enhanced Telephone Interconnect feature within the system
- Configure the Enhanced Telephone Interconnect equipment
- Troubleshoot the Enhanced Telephone Interconnect equipment

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO 25 (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)



**ONLINE, SELF-PACED**  
LENGTH: 2-4 HOURS  
LMS COURSE CODE:  
**ACS715480**

## ASTRO® 25 IV&D INFORMATION ASSURANCE SYSTEM



### COURSE OVERVIEW

This web based course describes the functionality and the hardware and software associated CNI Network Security in the ASTRO 25 IV&D System.

### AUDIENCE

System Administrators, System Technicians, Field Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Define network security and its functions
- List the network security components of an ASTRO 25 IV&D system
- Define the functions, components and operation of the Core Server Management Server (CSMS)
- Identify the functions, components and operation of the Interface Barrier (NIB)
- Identify the functions, components and operation of the border router and the peripheral network router

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap for ASTRO® 25 (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)
- ASTRO® 25 Systems Applied Networking (NWT003)

### Required:

Take one of the following, depending on system supporting:

- ASTRO® 25 IV&D with M Core System Overview (ACS715200)
- ASTRO® 25 IV&D Conventional with M Core System Overview (ACS715420)
- ASTRO® 25 IV&D Trunking with L Core System Overview (ACS715430)
- ASTRO® 25 IV&D Conventional with K Core System Overview (ACS715400)



**ONLINE, SELF-PACED**  
LENGTH: 4 HOURS  
LMS COURSE CODE:  
**ACS715211**



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HELPING



PEOPLE

BE THEIR



BEST



IN THE



MOMENTS

THAT MATTER





# DISPATCH CONSOLE PORTFOLIO

OPERATIONAL COMMAND AND CONTROL FROM  
MULTIPLE POINTS, AT MULTIPLE LEVELS

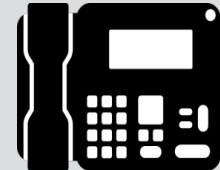
MCC 7100



MCC 7500






MCD 5000





# CONSOLE COURSES

MCC 7000 SERIES DISPATCH CONSOLES OVERVIEW (CON014)	<b>45</b>
MCC7000 SERIES CONSOLES FOR K CORE (AST2011) <b>NEW</b>	<b>45</b>
MCC 7000 SERIES DISPATCH CONSOLES WORKSHOP (CON012)	<b>45</b>
MCC 5500 DISPATCH CONSOLE (CON007)	<b>46</b>
MIP 5000 INSTALLATION AND MAINTENANCE (CON013-V)	<b>46</b>
MCD 5000 TECHNICAL WORKSHOP (RDS1022) <b>NEW</b> 	<b>46</b>
ASTRO® 25 NICE LOGGER INTEGRATION (AST1002) <b>NEW</b> 	<b>47</b>
DOMAIN CONTROLLER ADMINISTRATION (AST2015) <b>NEW</b> 	<b>47</b>

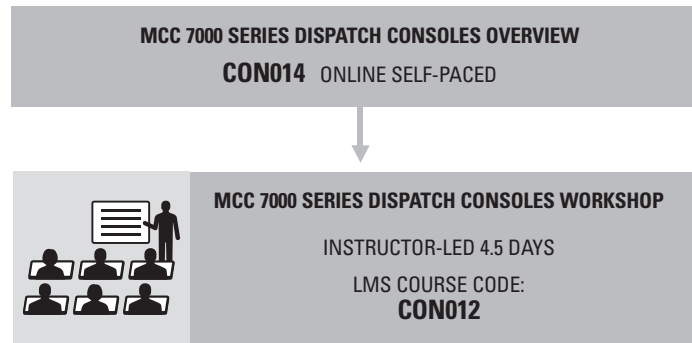
**\* PLEASE NOTE:**  
**MCC 7000 Series Dispatch Consoles Workshop (CON012)** focuses on the consoles application in an M- or L-Core System.

## RADIO SOLUTIONS CONSOLES

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# CONSOLES TECHNICAL TRAINING CURRICULUM



## CURRICULUM COMPLETE

PARTICIPANT CAN MAINTAIN A MCC 7000 DISPATCH CONSOLE SITE INCLUDING: CONSOLE PC, VPM, CC GW'S AND AUX I/O SERVERS.  
\*PARTICIPANT PERFORMS TROUBLESHOOTING AND REPLACEMENT OF SITE DEVICES DURING COURSE.

## OPTIONAL CONSOLE TRAINING

<b>MCD 5000 TECHNICAL WORKSHOP</b>	<b>ASTRO® 25 NICE LOGGER INTEGRATION</b>	<b>ASTRO® 25 DOMAIN CONTROLLER ADMINISTRATION</b>
INSTRUCTOR-LED 2.5 DAYS	INSTRUCTOR-LED 4.5 DAYS	INSTRUCTOR-LED 3 DAYS
<b>RDS1022</b>	<b>AST1002</b>	<b>AST2015</b>
		

# RADIO SOLUTIONS CONSOLES

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## MCC 7000 SERIES DISPATCH CONSOLES OVERVIEW

### COURSE OVERVIEW

This course provides an overview of the MCC 7000 series of dispatch consoles which consist of the MCC 7100 and MCC 7500 Dispatch Console. It includes a: description of the features, illustrations of subsystem architecture options, descriptions of subsystem components and illustrations of signal flow and call processing.

### AUDIENCE

System Administrators, Console Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the features of MCC 7000 series of Dispatch Consoles
- Explain the various system architectures for Dispatch Console subsystems
- Describe system components in a Dispatch Console subsystem
- Describe the steps in the signal flow of call processing from a Dispatch Console

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)
- ASTRO® 25 Systems Applied Networking (NWT003)

### Required:

- System Overview for ASTRO® 25 IV&D with M Core (ACS715200)
- ASTRO® 25 IV&D Introduction to Radio System Management Applications (ACS715201)



**ONLINE, SELF-PACED**  
LENGTH: 1 HOUR  
LMS COURSE CODE:  
**CON014**

## MCC 7000 SERIES CONSOLES FOR K CORE

**NEW**

### COURSE OVERVIEW

This course provides a detailed discussion of console hardware and hands-on activities with the installation and configuration of the MCC 7000 Series console K-Core configurations.

This course familiarizes technicians in:

- Troubleshooting and repair functions.
- Hardware and software applications for the MCC 7000 Series console
- Configuration of the MCC 7000 Series console using the K Core Configuration Manager.
- Operating procedures of the MCC 7000 Series Console.

### AUDIENCE

System Operators, Administrators and Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Install and configure the hardware and software components of the MCC 7000 Series Dispatch Console Subsystem.
- Perform MCC 7000 series site connectivity and bandwidth management.
- Perform System Administrator functions using the Elite Administrator software.
- Troubleshoot installation and configuration problems for the MCC 7000 series Dispatch Console

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Networking Essentials in Motorola Communication Systems (NST762)
- Bridging the Knowledge Gap for ASTRO® 25 (ACT100-E) or (ACT101-E)

### Required:

- ASTRO® 25 IV&D Conventional with K Core System Overview (ACS715400)
- ASTRO® 25 IV&D Conventional K Core and Configuration Manager Workshop (ACS715410)



**INSTRUCTOR-LED**  
LENGTH: 3 DAYS  
LMS COURSE CODE:  
**AST2011**

## MCC 7000 SERIES DISPATCH CONSOLES WORKSHOP

### COURSE OVERVIEW

This course familiarizes participants with installation, configuration, management and repair of MCC 7000 series dispatch consoles, Archiving Interface Servers, AUX I/O servers, and Conventional Channel Gateways. The focus is on a detailed discussion of console hardware and the installation and configuration of the MCC 7000 series consoles which consist of the MCC 7100 and MCC 7500 dispatch console.

### AUDIENCE

System Administrators, Console Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Install and configure the hardware and software components of the MCC 7000 Series Dispatch Consoles Subsystem
- Perform MCC 7000 Series site connectivity and bandwidth management
- Perform System Administrator functions using the MCC 7000 Series Administrator software
- Troubleshoot installation and configuration problems for the MCC 7000 Series Dispatch Consoles

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Bridging the Knowledge Gap (ACT100-E or ACT101-E)
- Networking Essentials in Communication Equipment (NST762)
- ASTRO® 25 Systems Applied Networking (NWT003)

### Required:

- System Overview for ASTRO® 25 IV&D with M Core (ACS715200)
- ASTRO® 25 IV&D Introduction to Radio System Management Applications (ACS715201)
- MCC 7000 Series Dispatch Consoles Overview (CON014)



**INSTRUCTOR-LED**  
LENGTH: 4.5 DAYS  
LMS COURSE CODE:  
**CON012**



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# RADIO SOLUTIONS CONSOLES

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## MCC 5500 DISPATCH CONSOLE

### COURSE OVERVIEW

This course familiarizes technicians in troubleshooting/ repair functions, operating procedures, and hardware/ software applications for the MCC 5500 console. This course will provide all of the technical information required to configure, program, align, optimize, calibrate and repair the MCC5500 console based on the recommended service level.

### AUDIENCE

Console Technicians, System Managers

### COURSE OBJECTIVES


After completing this course, the student will be able to:

- Calculate hardware required for a MCC 5500 installation
- Install and configure all of the relevant hardware
- Test, troubleshoot and configure the main hardware components
- Build, modify, load and troubleshoot a system database

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Experience using common communication test equipment
- Knowledge of basic two-way FM communications theory and logic circuits or completion of: Communication Systems Concepts (NST021)



**INSTRUCTOR-LED**  
LENGTH: 4 DAYS  
LMS COURSE CODE:  
**CON007**

## MIP 5000 INSTALLATION AND MAINTENANCE

### COURSE OVERVIEW

The goal of the MIP 5000 Installation and Maintenance training is to teach participants how to correctly install and maintain a MIP 5000 console in the field.

### AUDIENCE

Console Technicians, System Managers


### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Explain what the MIP 5000 does
- Describe the System Architecture
- Describe the Distributed Call Processing Module (DCPM)
- Explain the purpose of the Discovery Form
- Properly Install a MIP 5000 Console
- Properly Configure a MIP 5000 Console
- Describe the purpose of the DCPM Service Manager
- List common troubleshooting problems and their solutions

### REQUISITE KNOWLEDGE

None



**VIRTUAL CLASSROOM**  
LENGTH: (5) 2-HOUR SESSIONS  
LMS COURSE CODE:  
**CON013-V**

## MCD 5000 TECHNICAL WORKSHOP NEW

### COURSE OVERVIEW

This workshop supports those that install, configure, or support the MCD 5000 Deskset. This three day training course will cover installation procedures for the MCD5000 Deskset, Radio Gateway Unit (RGU), and connectivity to different station types. Configuration and programming of the MCD5000 and its supporting equipment will be covered through discussion and hands- on lab activities. Troubleshooting and maintenance techniques will be addressed to the Motorola recommended service level.

### AUDIENCE

Console Technicians, System Managers

### COURSE OBJECTIVES


After completing this course, the student will be able to:

- Identify the MCD 5000 System Components and functions
- Install MCD 5000 Deskset
- Install Radio Gateway Units
- Configure MCD 5000 subcomponents
- Troubleshoot the MCD 5000 System to Motorola Solutions recommended service levels
- Configure MCD 5000 with the Operations and Management Center (OMC), as applicable.
- Use the Administrator Control Panel (ACP) to configure an MCD 5000 System with OMC.
- Describe the function of the MCD 5000 Deskset
- Describe all tasks on the MCD 5000 Deskset
- Discuss MCD 5000 Deskset Basic Operations

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Communication Systems Concepts (NST021)



**INSTRUCTOR-LED**  
LENGTH: 2.5 DAYS  
LMS COURSE CODE:  
**RDS1022**

 [CLICK HERE TO VIEW THE SCHEDULE AND PRICE SHEET](#)

# RADIO SOLUTIONS CONSOLES

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## ASTRO® 25 NICE LOGGER INTEGRATION

**NEW**



### COURSE OVERVIEW

This workshop covers the tasks and knowledge to implement a NICE logging solution in an ASTRO 25 system. Learning activities in this course focus on both initial installation and configuration, and operation and troubleshooting the components after installation. Participants will be provided with an opportunity to demonstrate, with available lab equipment, tasks required to install and maintain the related subsystem components.

### AUDIENCE

Console Technicians, System Managers

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the functionality of the different components and applications required for NICE Radio logging
- Install and configure required components into an ASTRO 25 system
- Perform administrative tasks necessary for operation of the logging solution
- Use system tools and applications to identify potential causes of failure of the logging solution

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- ASTRO® 25 IV&D Trunked System Overview (ACS715200)
- MCC7000 Series Dispatch Console Workshop (CON012)



**INSTRUCTOR-LED**  
LENGTH: 4.5 DAYS  
LMS COURSE CODE:  
**AST1002**

## ASTRO® 25 DOMAIN CONTROLLER ADMINISTRATION

**NEW**



### COURSE OVERVIEW

This workshop covers the administrator and management functions in the ASTRO 25 Domain Controller and how these functions affect both users and computers in the ASTRO 25 system. Learning activities in this course focus on how to use the Domain Controllers to authenticate, administer, and authorize users and devices in the ASTRO 25 System. Group Policies and Organizational Units, RADIUS, and DNS structure will be addressed during this course.

### AUDIENCE

Console Technicians, System Managers

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Understand the Domain Controller server platform
- Understand the DNS Hierarchy in the ASTRO 25 system
- Implement RADIUS authentication in applicable devices in an ASTRO 25 system.
- Use Active Directory to control users in the ASTRO 25 system.
- Understand Group Policy objects and how they impact users in the ASTRO 25 Domain.

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- ASTRO® 25 IV&D with M Core System Overview (ACS715200)
- ASTRO® 25 IV&D Conventional with M Core Overview (ACS715420)
- ASTRO® 25 IV&D with L Core System Overview (ACS715430)




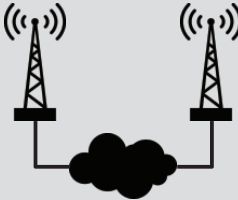

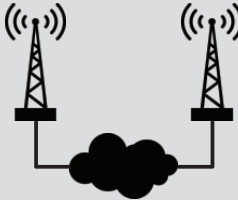
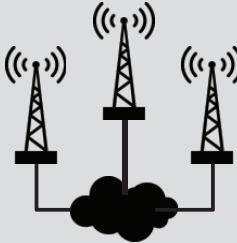


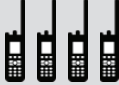


**INSTRUCTOR-LED**  
LENGTH: 3 DAYS  
LMS COURSE CODE:  
**AST2015**



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# MOTOTRBO™ SYSTEMS PORTFOLIO

CONVENTIONAL	IP SITE CONNECT	CAPACITY PLUS	LINKED CAPACITY PLUS	CONNECT PLUS
				
				
<b>NO TRUNKING</b>	<b>NO TRUNKING</b>	<b>DYNAMIC TRUNKING</b>	<b>DYNAMIC TRUNKING</b>	<b>FULL TRUNKING</b>
<b>SINGLE SITE</b>	<b>UP TO 15 SITES</b>	<b>SINGLE SITE</b>	<b>UP TO 15 SITES</b>	<b>UP TO 70 SITES</b>

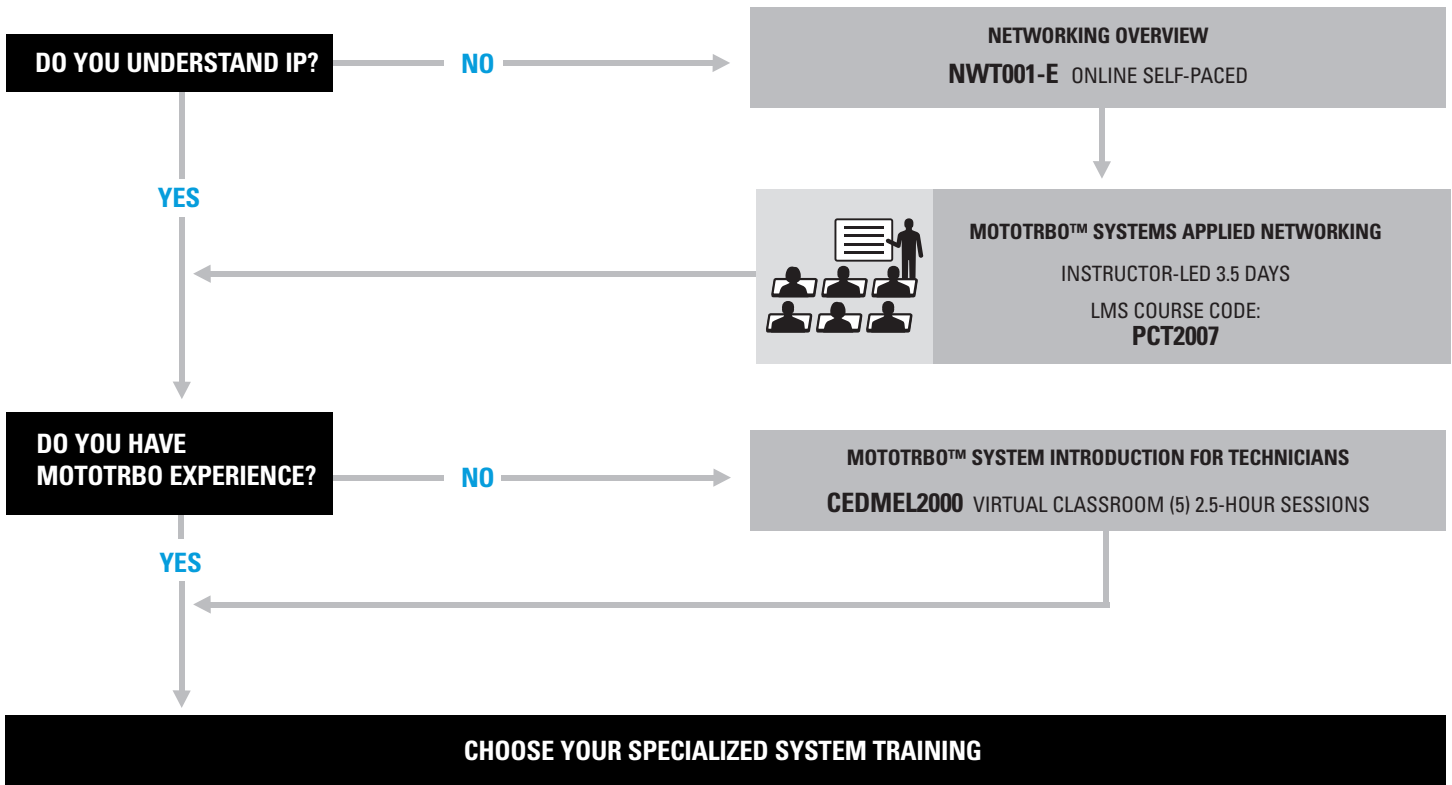




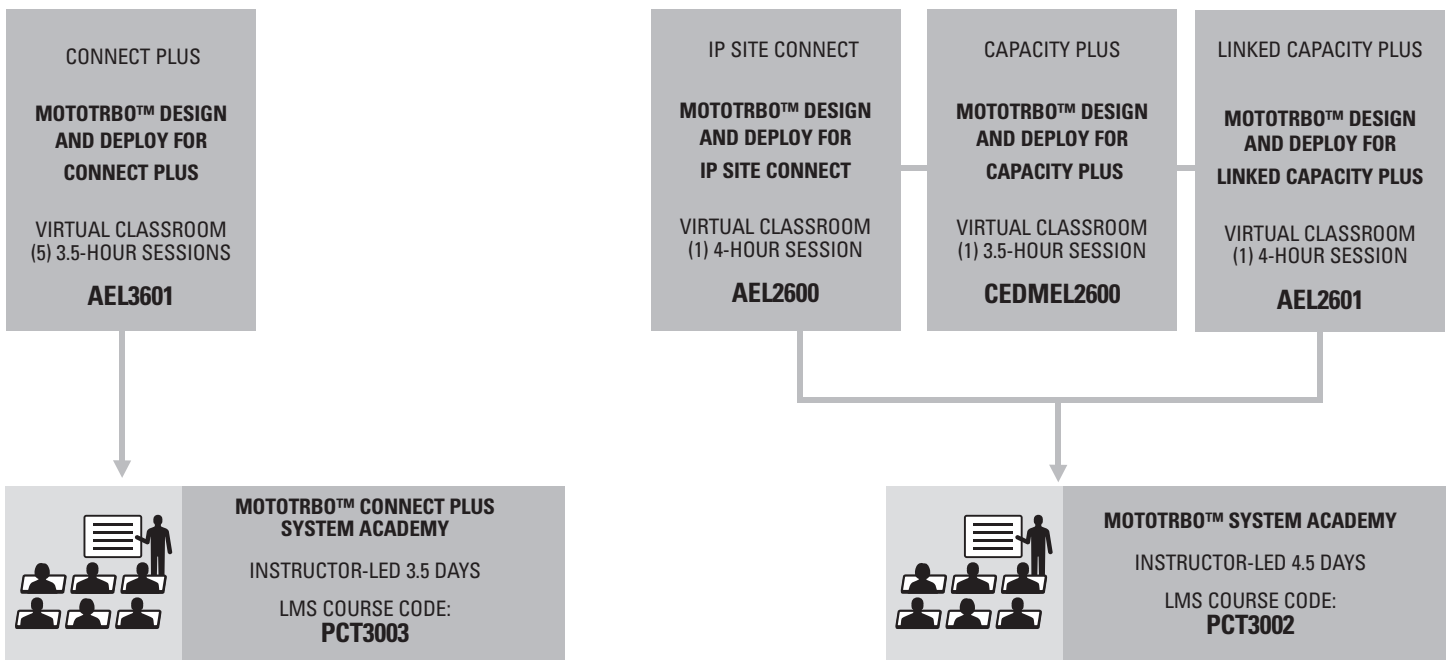
## MOTOTRBO™ COURSES

<b>MOTOTRBO™ CONNECT PLUS SYSTEM ACADEMY (PCT3003)</b>	<b>NEW</b>	<b><u>52</u></b>
<b>MOTOTRBO™ SYSTEM ACADEMY (PCT3002)</b>	<b>NEW</b>	<b><u>52</u></b>
<b>MOTOTRBO™ SUBSCRIBER AND REPEATER TECHNICAL SERVICE ACADEMY (TBO300)</b>		<b><u>53</u></b>
<b>MOTOTRBO™ SYSTEMS APPLIED NETWORKING (PCT2007)</b>	<b>NEW</b>	<b><u>53</u></b>
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## MOTOTRBO™ TECHNICAL TRAINING CURRICULUM BASED ON YOUR CURRENT IP AND MOTOTRBO EXPERIENCE



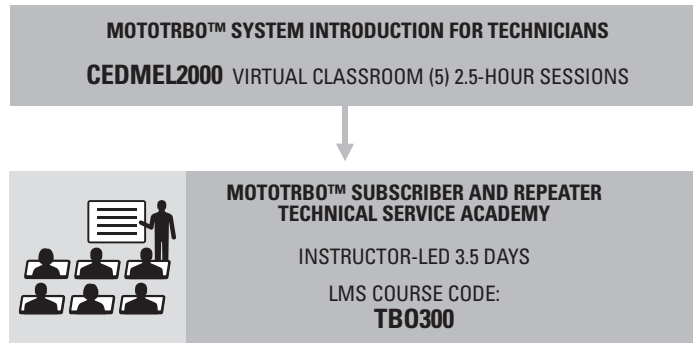
### COMPLETE ALL THREE COURSES



### CURRICULUM COMPLETE

PARTICIPANT SHOULD BE ABLE TO DESCRIBE THE KEY CHARACTERISTICS OF THE SYSTEM, DESCRIBE THE KEY CONFIGURATION ITEMS IN BOTH SUBSCRIBERS AND REPEATERS, PROGRAM EFFECTIVE REPEATER AND SUBSCRIBER CODEPLUG TEMPLATES FOR THE SYSTEM, AND DESCRIBE THE APPLICABLE IP NETWORKING REQUIREMENTS WHEN DESIGNING A SYSTEM.

## MOTOTRBO™ TECHNICAL TRAINING CURRICULUM FOR SUBSCRIBER / REPEATER MAINTENANCE TECHNICIAN



### CURRICULUM COMPLETE

PARTICIPANT WILL LEARN THE COMMON MOTOTRBO FEATURES AND CAPABILITIES TO DESIGN AND DEPLOY MOTOTRBO SYSTEMS. PARTICIPANT SHOULD BE ABLE TO COMPLETE PERFORMANCE CHECKS, RADIO ALIGNMENTS, DISASSEMBLY/REASSEMBLY, MAINTENANCE, AND TROUBLESHOOTING OF VARIOUS MOTOTRBO RADIO TYPES.

# RADIO SOLUTIONS MOTOTRBO™

For information on prerequisites and to register for courses visit the LMS at: [LEARNING.MOTOROLASOLUTIONS.COM](http://LEARNING.MOTOROLASOLUTIONS.COM)

For general information contact the North America Learning Help Desk at: (855) 619-9714 or [training.na@motorolasolutions.com](mailto:training.na@motorolasolutions.com)

## MOTOTRBO™ CONNECT PLUS SYSTEM ACADEMY

NEW

### COURSE OVERVIEW

MOTOTRBO Connect Plus System Academy allows the participant to acquire in-depth experience planning, configuring and deploying MOTOTRBO Connect Plus Trunking systems in a hands-on laboratory environment.

This course reinforces and provides tangible context for individuals who have completed the virtual instructor-led MOTOTRBO Design and Deploy course and who wish to master the key elements of the MOTOTRBO Connect Plus Digital Radio system. In addition to lecture and demonstration of Connect Plus operational theory, this course includes a series of hands-on laboratory experiences. Labs address the key aspects of Connect Plus deployment and operation such as radio configuration, network configuration, controller configuration, system backup, user creation and maintenance, user site steering, over the air file transfer and troubleshooting.

### AUDIENCE

System Administrators, System Technicians, Field Technicians, Support Personnel

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Apply Connect Plus system theory and technical capabilities and features to real-world scenarios.
- Create and implement functional programming templates for Connect Plus subscribers and repeaters.
- Configure Connect Plus XRC site controllers for single and multi-site systems.
- Configure Connect Plus XRT gateways for key applications such as MOTOTRBO Anywhere.
- Configure site controller redundancy.
- Determine bandwidth requirements for inter-site links using the Connect Plus System Planner.
- Configure Auto-Fallback operation in subscribers and the site infrastructure.
- Configure Emergency Calling and Emergency Alert operation.

- Configure option board codeplugs for over the air delivery.
- Perform over the air programming (OTAP) of key subscriber files such as the network frequency file, option board firmware and option board codeplugs.
- Describe and configure Network Address Translation (NAT) in site routers that are representative of typical customer equipment.
- Troubleshoot Connect Plus systems from the network, subscriber, and repeater perspectives.

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- MOTOTRBO™ System Introduction for Technicians (CEDMEL2000)
- MOTOTRBO™ Connect Plus Design and Deploy (AEL3601)



INSTRUCTOR-LED

LENGTH: 3.5 DAYS

LMS COURSE CODE:  
PCT3003

## MOTOTRBO™ SYSTEM ACADEMY

NEW

### COURSE OVERVIEW

This course allows the participant to acquire in-depth hands-on experience planning, configuring and deploying the following MOTOTRBO Systems and Solutions: Digital Conventional, IP Site Connect, Capacity Plus and Linked Capacity Plus.

**NOTE:** MOTOTRBO Connect Plus Systems are covered in a separate class, please reference course Design and Deploy for MOTOTRBO Connect Plus (AEL3601) to learn how to plan, configure and deploy MOTOTRBO Connect Plus systems

### AUDIENCE

System Administrators, System Technicians, Field Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Create and implement functional programming templates for example radio sites and systems that include:
- Digital Conventional simplex and repeater-based systems.
- IP Site Connect multisite conventional systems.
- Capacity Plus single-site trunked systems.
- Linked Capacity Plus multisite trunked systems.

Students will also receive instruction and/or hands-on experience with:

- Receiver voting topologies.
- Integrating MOTOTRBO Anywhere
- Integrating Avtec Scout consoles

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- MOTOTRBO™ System Introduction for Technicians (CEDMEL2000)
- MOTOTRBO™ Design and Deploy for IP Site Connect (AEL2600)
- MOTOTRBO™ Design and Deploy for Capacity Plus (CEDMEL2600)
- MOTOTRBO™ Design and Deploy for Linked Capacity Plus (AEL2601)



INSTRUCTOR-LED

LENGTH: 4.5 DAYS

LMS COURSE CODE:  
PCT3002

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# RADIO SOLUTIONS MOTOTRBO™

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## MOTOTRBO™ SUBSCRIBER AND REPEATER TECHNICAL SERVICE ACADEMY

### COURSE OVERVIEW

Participants will learn the capabilities, features and functions of the MOTOTRBO family of radios and Repeaters as well as how to correctly complete performance checks, radio alignments, disassembly/reassembly, maintenance, and troubleshooting. This Academy will also focus on the detailed theory of operation. In addition to lecture, large amounts of hands on, scenario based lab work will be used to reinforce knowledge transfer. This Academy will cover in detail all models within the MOTOTRBO family of radios and repeaters, including: XPR6550, XPR4550, XPR8400, XPR6350, and XPR4350

**NOTE:** The MTR 3000 Repeater is not covered in this course

### AUDIENCE

Radio Technicians

### COURSE OBJECTIVES

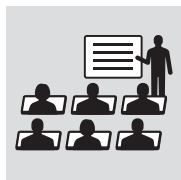
After completing this course, the student will be able to:

- Distinguish between the features and specifications of the MOTOTRBO portable and mobile radios and repeaters
- Verify the correct operations of the MOTOTRBO radios and repeaters by completing Performance Checks and Alignment procedures
- Maintain and troubleshoot MOTOTRBO Radios and Repeaters
- Disassemble and reassemble the radios using the documented procedures
- Interpret the circuit theory of operation and use this information to isolate faults found at the board level

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- MOTOTRBO™ System Introduction for Technicians (CEDMEL2000)



**INSTRUCTOR-LED**  
LENGTH: 3.5 DAYS  
LMS COURSE CODE:  
**TB0300**

## MOTOTRBO™ SYSTEMS APPLIED NETWORKING

**NEW**

### COURSE OVERVIEW

The MOTOTRBO Systems Applied Networking provides technicians with the necessary information required for understanding the typical networking requirements for implementing a variety of MOTOTRBO solutions. The course includes familiarization/review of basic networking concepts and MOTOTRBO-specific networking requirements. This course will focus on specific configurations for IP Site Connect, Linked Capacity Plus, and Connect Plus trunking systems.

### AUDIENCE

Technical System Managers and technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Recall Basic Networking Concepts
- Identify recommended network components for MOTOTRBO systems
- Define LAN/WAN topologies for MOTOTRBO systems
- Perform backup, restore and recovery of recommended network components
- Identify network security concepts for MOTOTRBO systems

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Networking Essentials in Motorola Communication Systems (NST762)



**INSTRUCTOR-LED**  
LENGTH: 3.5 DAYS  
LMS COURSE CODE:  
**PCT2007**



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SCHEDULE AND PRICE SHEET](#)

## MOTOTRBO™ SYSTEM INTRODUCTION FOR TECHNICIANS

### COURSE OVERVIEW

MOTOTRBO System Service Training introduces the theory of operation, key components and architectures of the MOTOTRBO Radio System. This course also considers various MOTOTRBO system applications, and examples of how to configure a MOTOTRBO system. Some of the topics include planning, fleetmapping, system design, programming, and deployment.

The goal of the MOTOTRBO Systems Introduction for Technicians is to give Professional-level Empower Certification seekers all the information they need to know about common MOTOTRBO features and capabilities, along with design and deploy principles common to all MOTOTRBO products. Upon completion of this course, individuals should be ready to take the more advanced Design and Deploy courses for IP Site Connect, Capacity Plus, and/or Connect Plus.

### AUDIENCE

Anyone who will sell, design, configure, deploy, or maintain MOTOTRBO Digital Radio Systems. This would include, but is not limited to: Design Engineers, Communication System Technicians, Technical Support Personnel and Service Technicians.

### COURSE OBJECTIVES

After completing this course, the student will be able to:


- Describe MOTOTRBO system capabilities and system components, radio portfolio features, and data applications capabilities for IP Site Connect, Capacity Plus, Linked Capacity Plus and Connect Plus
- Explain how to decide which system is better suited to customer needs
- Describe MOTOTRBO system topologies
- Describe MOTOTRBO analog to digital migration strategies

- Describe MOTOTRBO system design considerations for capacity planning, coverage planning, and other system functions.
- Plan and develop a MOTOTRBO fleetmap.
- Setup, install, and configure MOTOTRBO's Customer Programming Software
- Operate MOTOTRBO radios with programmed features as planned in fleetmapping
- List the steps of the system design process.
- List common deployment considerations

### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Basic understanding of radio communication fundamentals
- Knowledge of basic two-way FM and digital communications theory

	<b>VIRTUAL CLASSROOM</b> LENGTH: (5) 2.5-HOUR SESSIONS LMS COURSE CODE: <b>CEDMEL2000</b>
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## MOTOTRBO™ DESIGN AND DEPLOY FOR IP SITE CONNECT

### COURSE OVERVIEW

MOTOTRBO IP Site Connect Design and Deploy training introduces the key components and architectures of the MOTOTRBO IP Site Connect radio systems. Participants will be able to describe the MOTOTRBO IP Site Connect system and its capabilities, system components, and data applications capabilities. Participants will also be able to describe various MOTOTRBO IP Site Connect system topologies. Participants will learn how to design and deploy a MOTOTRBO IP Site Connect radio system. This course will also cover how to configure a MOTOTRBO IP Site Connect System using MOTOTRBO Customer Programming Software. This course was designed for individuals who already have a good understanding of MOTOTRBO systems, but who want to now focus on IP Site Connect.

### AUDIENCE

Anyone who will sell, design, configure, deploy, or maintain a MOTOTRBO IP Site Connect Digital Radio System. This would include, but is not limited to: Design Engineers, Communication System Technicians, Technical Support Personnel and Service Technicians.

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the MOTOTRBO IP Site Connect system, its capabilities, system components, and data application capabilities
- Describe the MOTOTRBO IP Site Connect theory of operation
- Identify the available MOTOTRBO IP Site Connect topologies
- Configure an IP Site Connect system using MOTOTRBO CPS to program the subscribers and repeaters
- Design an IP Site Connect system, given a sample case study
- Explain the pre-deployment steps for IP Site Connect
- Explain the deployment steps for IP Site Connect


### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Basic understanding of radio communication fundamentals
- Knowledge of basic two-way FM and digital communications theory
- Understanding of MOTOTRBO theory of operation
- Knowledge of basic IP networking theory

### Required:

- MOTOTRBO™ System Introduction for Technicians (CEDMEL2000)



**VIRTUAL CLASSROOM**  
LENGTH: (1) 4-HOUR SESSION  
LMS COURSE CODE: **AEL2600**



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# RADIO SOLUTIONS MOTOTRBO™

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## MOTOTRBO™ DESIGN AND DEPLOY FOR CAPACITY PLUS

### COURSE OVERVIEW

MOTOTRBO Capacity Plus Design and Deploy training covers the key components and architectures of MOTOTRBO Capacity Plus Radio systems. Participants will be able to describe the MOTOTRBO Capacity Plus system, its capabilities, system components, and data applications capabilities. Participants will also be able to describe various MOTOTRBO Capacity Plus system topologies. Participants will learn how to design and deploy a MOTOTRBO Capacity Plus radio system. This course will also cover how to configure a MOTOTRBO Capacity Plus system using MOTOTRBO Customer Programming Software (CPS).

### AUDIENCE

Anyone who will sell, design, configure, deploy, or maintain a MOTOTRBO Capacity Plus Digital Radio System. This would include, but is not limited to: Design Engineers, Communication System Technicians, Technical Support Personnel and Service Technicians.

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the MOTOTRBO Capacity Plus system, its capabilities, system components, and data application capabilities
- Describe the MOTOTRBO Capacity Plus theory of operation
- Identify the available MOTOTRBO Capacity Plus topologies
- Configure a Capacity Plus system using MOTOTRBO CPS to program the subscribers and repeaters
- Design a Capacity Plus system, given a sample case study
- Explain the pre-deployment steps for Capacity Plus
- Explain the deployment steps for Capacity Plus


### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Basic understanding of radio communication fundamentals
- Knowledge of basic two-way FM and digital communications theory
- Understanding of MOTOTRBO theory of operation
- Knowledge of basic IP networking theory

#### Required:

- MOTOTRBO System Introduction for Technicians (CEDMEL2000)

	<b>VIRTUAL CLASSROOM</b> LENGTH: (1) 3.5-HOUR SESSION LMS COURSE CODE: CEDMEL2600
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## MOTOTRBO™ DESIGN AND DEPLOY FOR LINKED CAPACITY PLUS

### COURSE OVERVIEW

MOTOTRBO Linked Capacity Plus Design and Deploy training introduces the key components and architectures of MOTOTRBO Linked Capacity Plus radio systems. Participants will be able to describe the MOTOTRBO Linked Capacity Plus system, its capabilities, system components, and data applications capabilities. Participants will also be able to describe the MOTOTRBO Linked Capacity Plus system topology. Participants will learn what's involved with designing and deploying a MOTOTRBO Linked Capacity Plus radio system. This course will also cover how to configure a MOTOTRBO Linked Capacity Plus system using MOTOTRBO Customer Programming Software. This course was designed for individuals who already have a good understanding of MOTOTRBO Capacity Plus Systems, but who want to now focus on Linked Capacity Plus

### AUDIENCE

Anyone who will sell, design, configure, deploy, or maintain a MOTOTRBO Linked Capacity Plus Multi Site Digital Radio System. This would include, but is not limited to: Design Engineers, Communication System Technicians, Technical Support Personnel and Service Technicians.

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the MOTOTRBO Linked Capacity Plus system, its capabilities, system components, and data capabilities
- Describe the MOTOTRBO Linked Capacity Plus theory of operation
- Identify the available MOTOTRBO Linked Capacity Plus networking topology
- Configure a Linked Capacity Plus system using MOTOTRBO CPS to program both MOTOTRBO radios and MOTOTRBO repeaters
- Design a Linked Capacity Plus system, given specific parameters and details
- Deploy a Linked Capacity Plus system based on the system designed earlier


### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Basic understanding of radio communication fundamentals
- Knowledge of basic two-way FM and digital communications theory
- Understanding of MOTOTRBO theory of operation
- Knowledge of basic IP networking theory

#### Required:

- MOTOTRBO™ System Introduction for Technicians (CEDMEL2000)
- MOTOTRBO™ Design and Deploy for IP Site Connect (AEL2600)
- MOTOTRBO™ Design and Deploy for Capacity Plus (CEDMEL2600)



**VIRTUAL CLASSROOM**  
LENGTH: (1) 4-HOUR SESSION  
LMS COURSE CODE: **AEL2601**



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## MOTOTRBO™ DESIGN AND DEPLOY FOR CONNECT PLUS

### COURSE OVERVIEW

MOTOTRBO Connect Plus Design and Deploy introduces the key components and architectures of a MOTOTRBO Connect Plus Digital Radio system. Participants will be able to describe the MOTOTRBO Connect Plus system, its capabilities, system components, site and system management, troubleshooting and 3rd Party Data Applications considerations. Participants will also be able to describe various MOTOTRBO Connect Plus system topologies. Participants will learn what is involved with designing and deploying a MOTOTRBO Connect Plus radio system, as well as what is needed to effectively manage the system. This course will also cover how to configure a MOTOTRBO Connect Plus system using MOTOTRBO Customer Programming Software, MOTOTRBO Connect Plus Option Board CPS and the MOTOTRBO Connect Plus Network Manager Application. This course was designed for individuals who already have a good understanding of MOTOTRBO systems, but who want to now focus on MOTOTRBO Connect Plus.

### AUDIENCE

Anyone who will sell, design, configure, deploy, or maintain a MOTOTRBO Connect Plus Digital Radio - Single or Multi-Site System. This would include, but is not limited to: Design Engineers, Communication System Technicians, Technical Support Personnel and Service Technicians.

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the MOTOTRBO Connect Plus system
- Describe in detail MOTOTRBO Connect Plus theory of operation
- Identify the available MOTOTRBO Connect Plus topologies
- Configure a MOTOTRBO Connect Plus system using MOTOTRBO CPS to program both MOTOTRBO radios and MOTOTRBO repeaters
- Configure a MOTOTRBO option board using MOTOTRBO Connect Plus Option Board CPS
- Use the MOTOTRBO Connect Plus Network Management Application to configure, monitor, and make adjustments to MOTOTRBO Connect Plus sites and subscriber units


### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Basic understanding of radio communication fundamentals
- Knowledge of basic two-way FM and digital communications theory
- Understanding of MOTOTRBO theory of operation
- Knowledge of basic IP networking theory

#### Required:

- MOTOTRBO™ System Introduction for Technicians (CEDMEL2000)



**VIRTUAL CLASSROOM**  
LENGTH: (5) 3.5-HOUR SESSIONS  
LMS COURSE CODE: **AEL3601**



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# SUBSCRIBER COURSES

<b>APX QUICK START (AEE0401)</b>	<b><u>62</u></b>
<b>CPS PROGRAMMING AND TEMPLATE BUILDING (ADT001-V)</b>	<b><u>62</u></b>
<b>APX CPS PROGRAMMING AND TEMPLATE BUILDING (APX7001-V)</b>	<b><u>62</u></b>
<b>XTS/XTL TECHNICAL SUBSCRIBER ACADEMY (ADST005)</b>	<b><u>63</u></b>
<b>APX TECHNICAL SUBSCRIBER ACADEMY (APX010)</b>	<b><u>64</u></b>

## THE APX RADIO TECHNICAL ACADEMY AND THE XTS/XTL RADIO TECHNICAL ACADEMY

These “academy” style technical training courses are designed to provide technicians handling install, configuration, maintenance and troubleshooting support on APX or XTS/XTL subscribers, with a broader and deeper view of the APX radio and XTS/XTL radio. In addition to focusing on the capability, function and features of the APX and XTS/XTL radios as well as the detailed theory of operation of those radios, these academies will continue to focus on the correct procedures used to complete radio performance checks, radio alignment, maintenance and troubleshooting. They will also highlight other useful skills. These radio academies will include lecture and lab work on topics such as: Radio Flashing, Encryption (including configuring radios for OTAR), Programming Over P25 (POP 25), Advanced System Key Management, Vacuum and Submersibility testing, Mobile radio installation, Multiple Control Head configuration and many other special setup or configuration modes.

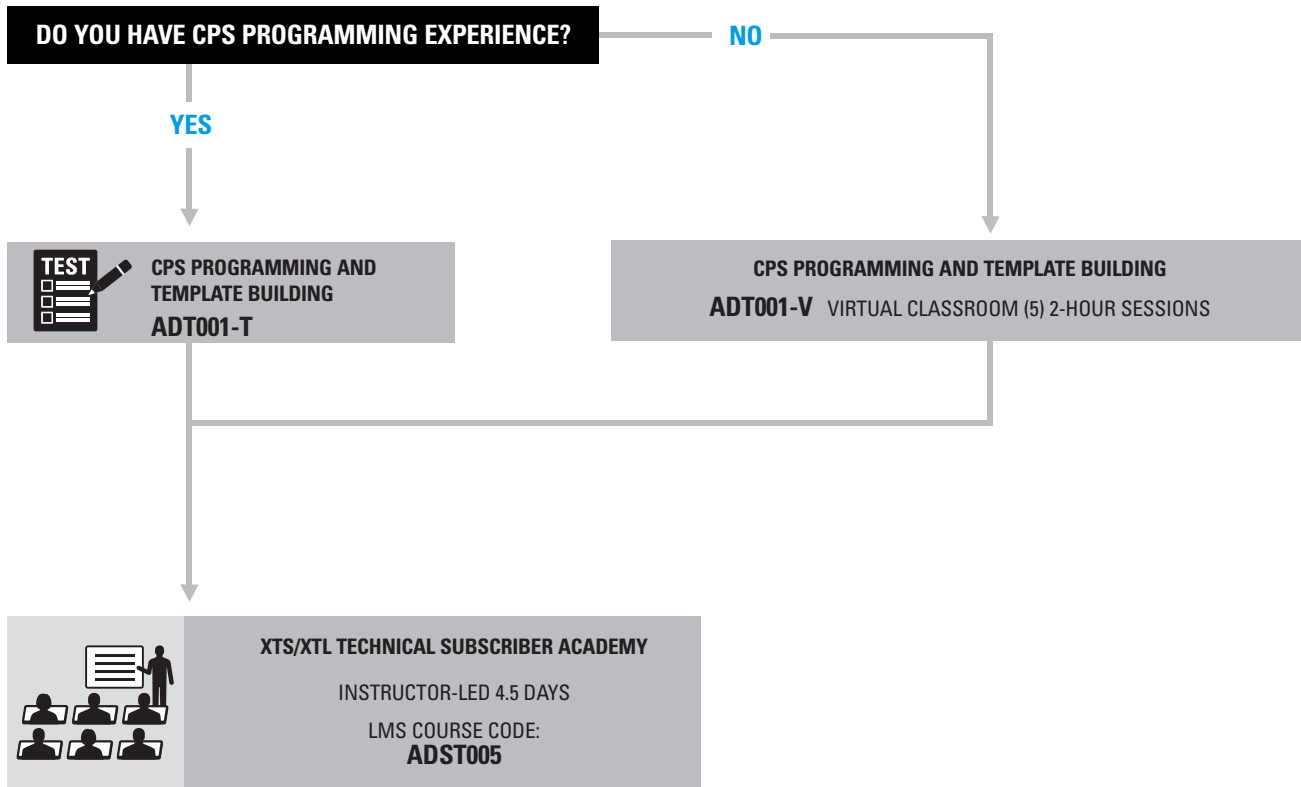
**NOTE:** As new APX models are released, they will be addressed during the APX Academy training. This approach provides technicians the expertise they need to work on the whole family of radios.

## RADIO SOLUTIONS SUBSCRIBERS

For information on prerequisites and to register for courses visit the LMS at:  
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### XTS/XTL SUBSCRIBER FAMILY



### CURRICULUM COMPLETE

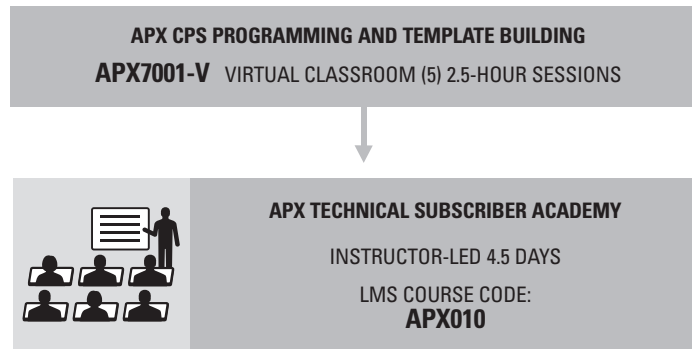
PARTICIPANT WILL BE ABLE TO PROGRAM, DEVELOP FLEET TEMPLATES, AND PERFORM MAINTENANCE ON ALL MEMBERS OF THE APX FAMILY OF RADIOS. MAINTENANCE WILL INCLUDE TESTING, ALIGNMENTS, DISASSEMBLY/RE-ASSEMBLY, SUBMERSIBILITY TEST, MOBILE RADIO INSTALLATION, AND TROUBLESHOOT TO THE BOARD LEVEL.

## RADIO SOLUTIONS **SUBSCRIBERS**

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## APX SUBSCRIBER FAMILY



### **CURRICULUM COMPLETE**

PARTICIPANT SHOULD BE ABLE TO PROGRAM, DEVELOP FLEET TEMPLATES, AND PERFORM MAINTENANCE ON ALL MEMBERS OF THE APX FAMILY OF RADIOS. MAINTENANCE WILL INCLUDE TESTING, ALIGNMENTS, DISASSEMBLY/RE-ASSEMBLY, SUBMURGIBILITY TEST, MOBILE RADIO INSTALLATION, AND TROUBLESHOOT TO THE BOARD LEVEL.

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### APX QUICK START

#### COURSE OVERVIEW

This training is designed to give you an in-depth introduction to the APX mobiles and portables. You will learn basic information on where APX fits into the Motorola line of mission critical radios, the radio's features, capabilities and available accessories. This course also provides an overview of the APX programming software (CPS) and the new programming keys (Advanced System Keys).

#### AUDIENCE

Radio Technicians

#### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Describe the features and capabilities of portable and mobile APX radios
- Describe the APX Customer Programming Software (CPS) at high level
- Describe the Advanced System Keys (ASK) at a high level
- Find various resources to learn more about, get support on, and order APX radios

#### REQUISITE KNOWLEDGE

None



**ONLINE, SELF-PACED**  
LENGTH: 2 HOURS  
LMS COURSE CODE:  
**AEE0401**

### CPS PROGRAMMING AND TEMPLATE BUILDING

#### COURSE OVERVIEW

This course provides communications management personnel and technicians with the knowledge and tools needed to program the radio units in the most efficient way depending on the system, features and options they require. The parameters and exercises shown in the class apply to a wide number of portable and mobile radios, including XTS 5000, XTS 3000, XTS 2500, XTS 1500, XTL 5000, XTL 2500, XTL 1500, MTS 2000, MCS 2000, the SPECTRA family, and the Professional Series.

#### AUDIENCE

Radio Technicians, System Managers

#### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Program the basic parameters of any radio using the Customer Programming Software (CPS)
- Program the specific parameters of any radio related with the system where the user is going to work: conventional, single site trunking, Simulcast, AMSS, SmartZone or ASTRO 25
- Demonstrate knowledge of the options and features that can be programmed in a radio
- Create templates for the programming of subscribers in a system

#### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Basic features and options of two-way radios basic concepts of trunking



**VIRTUAL CLASSROOM**  
LENGTH: (5) 2-HOUR  
SESSIONS  
LMS COURSE CODE:  
**ADT001-V**

### APX CPS PROGRAMMING AND TEMPLATE BUILDING

#### COURSE OVERVIEW

The APX CPS Programming and Template Building course provides communications management personnel and technicians with the knowledge and training necessary to build templates and program the APX family of radios in the most efficient way possible.

#### AUDIENCE

Radio Technicians, System Managers

#### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Build the APX family of programming templates using the APX CPS Programming Software
- Program the specific parameters related to the various system types in which the subscriber unit will operate: Conventional, Single Site Trunking, Simulcast, SmartZone or ASTRO 25 IV&D TDMA and ASTRO 25 IV&D X2
- Demonstrate knowledge of the APX CPS navigation, tools, options and features that make efficient programming of the radio possible
- Demonstrate a complete understanding of the various APX CPS programming efficiency tools, such as: Cloning, Drag and Drop, Codeplug Comparison Tool, Radio Flashing, Advance System Key Administrator, Codeplug Merging and many others

#### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Experience with the basic features and options of two-way radios and the basic concepts of trunking



**VIRTUAL CLASSROOM**  
LENGTH: (5) 2.5-HOUR  
SESSIONS  
LMS COURSE CODE:  
**APX7001-V**



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## RADIO SOLUTIONS SUBSCRIBERS

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### XTS/XTL TECHNICAL SUBSCRIBER ACADEMY

#### COURSE OVERVIEW

Participants will learn the capabilities, features and functions of the XTS/XTL family of radios as well as how to correctly complete performance checks, radio alignments, disassembly/reassembly, maintenance and troubleshooting. This academy will also focus on the detailed theory of operation. The XTS/XTL Academy will also cover in detail: Radio Flashing, Encryption, Key Loading (Including configuring the XTS/XTL radio for OTAR), Programming over P25 (Over the Air Programming), Advanced System Key Management, Vacuum and Submersibility Testing, Mobile Radio Installation and many other special setup or configuration modes with the radios. In addition to lecture, large amounts of hands-on, scenario based lab work will be used to reinforce knowledge transfer. This academy will cover in detail all models within the XTS/XTL family of radios, including: XTS 5000, XTS 2500 and XTS 1500 and XTL 5000, XTL 2500 and XTL 1500.

#### AUDIENCE

Radio Technicians

#### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Distinguish between the features and specifications of the XTS and XTL 5000 radios
- Verify the correct operations of the XTS and XTL 5000 radios by completing Performance Checks and Alignment procedures
- Maintain and troubleshoot an XTS and XTL 5000 radios
- Disassemble and reassemble the radios using the documented procedures
- Verify the housing integrity of an XTS 5000R portable radio
- Flash upgrade an XTS and an XTL 5000 Radio
- Interpret the circuit theory of operation and use this information to isolate faults found at both the board and the component level

#### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:


- Communication Systems Concepts (NST021)
- Radio Systems Overview (RCS002-E)
- Theory of Radio Operations (RCS003-E)

#### AND

- CPS Programming and Template Building Overview (ADT001-V)

#### OR

- Test Out CPS Programming and Template Building (ADT001-T)



**INSTRUCTOR-LED**  
LENGTH: 4.5 DAYS  
LMS COURSE CODE:  
**ADST005**



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# RADIO SOLUTIONS SUBSCRIBERS

For information on prerequisites and to register for courses visit the LMS at: [LEARNING.MOTOROLASOLUTIONS.COM](http://LEARNING.MOTOROLASOLUTIONS.COM)

For general information contact the North America Learning Help Desk at: [\(855\) 619-9714](tel:855-619-9714) or [training.na@motorolasolutions.com](mailto:training.na@motorolasolutions.com)

## APX TECHNICAL SUBSCRIBER ACADEMY

### COURSE OVERVIEW

Participants will learn the capabilities, features and functions of the APX family of radios as well as how to correctly complete performance checks, radio alignments, disassembly/reassembly, maintenance and troubleshooting. This academy will also focus on a detailed theory of operation for the APX family of radios. The APX Academy will also cover in detail: Radio Flashing, Encryption, Key Loading (Including configuring the APX radio for OTAR), Programming over P25 (Over the Air Programming), Advanced System Key Management, Vacuum and Submersibility Testing, APX Mobile Radio Installation and many other special setup or configuration modes with the radios. In addition to lecture, large amounts of hands-on with scenario based lab work will be used to reinforce knowledge transfer. This academy will cover in detail all models within the APX family of radios.

### AUDIENCE

Radio Technicians

### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Distinguish between the features and specifications of all available radios within the APX family of subscribers
- Verify the correct operation of the various radios within the APX family of subscribers by completing Performance Checks and Alignment procedures
- Maintain and troubleshoot radios within the APX family of subscribers
- Disassemble and reassemble various APX subscriber radios using the documented procedures

- Verify the housing integrity of an APX portable radio
- Flash upgrade the various radios within the APX family of subscribers
- Interpret the circuit theory of operation and use this information to isolate faults found at both the board and the component level


### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Communication Systems Concepts (NST021)
- Radio Systems Overview (RCS002-E)
- Theory of Radio Operations (RCS003-E)

### Required:

- APX CPS Programming and Template Building (APX7001-V)



**INSTRUCTOR-LED**  
LENGTH: **4.5 DAYS**  
LMS COURSE CODE:  
**APX010**



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## OTHER COURSES

**MOSCAD NFM PROGRAMMING, MAINTENANCE AND OPERATOR (FXD010)**

**66**

**QUANTAR/QUANTRO BASE STATIONS (NST250)**

**66**

## RADIO SOLUTIONS OTHER

For information on prerequisites and to register for courses visit the LMS at: [LEARNING.MOTOROLASOLUTIONS.COM](http://LEARNING.MOTOROLASOLUTIONS.COM)

For general information contact the North America Learning Help Desk at: (855) 619-9714 or [training.na@motorolasolutions.com](mailto:training.na@motorolasolutions.com)

### MOSCAD™ NFM PROGRAMMING, MAINTENANCE AND OPERATOR

#### COURSE OVERVIEW

The MOSCAD Network Fault Management (NFM) course covers the programming, maintenance and operation of the:

- Site Device Manager Unit (SDM)3000 Remote Terminal Unit (RTU)
- NFM/NFM XC Remote Terminal Unit (RTU)
- SDM3000 Network Translator (SNT)
- IP Gateway
- Graphic Master Computer (GMC)

The course focuses on a detailed discussion of the different types of Network Fault Management systems, SDM3000 RTU hardware, hands-on activities with programming the RTU's, Attach Site Builder Applications for Tag Generation, Generating Tags and Files, navigating with the web browser features and the Graphic Master Computer.

#### AUDIENCE

System Managers, Service Technicians, Motorola Service Center, End Users

#### COURSE OBJECTIVES

After completing this course, the student will be able to:

- Install NFM SDM3000 builder software on students' laptops
- Install NFM software on students' laptops
- Configure alarm points using SDM3000 builder
- Configure alarm points using Site Builder
- Generate Tags and Files to import alarm tags
- Use SDM Builder to Generate Tags and Files to import alarm tags
- Navigate and acknowledge alarms at the Graphic Master Computer
- Utilize the web browser features to view and configure the system
- Create Custom Tabs
- Create Custom Maps


- Describe basic planning requirements and complete a simple Fleetmap information template.
- Complete worksheets required to create a Fleetmap based on sample operational requirement information.
- Utilize the web browser features to view and configure the system
- Create Custom Tabs
- Create Custom Maps
- Describe basic planning requirements and complete a simple Fleetmap information template.

Complete worksheets required to create a Fleetmap based on sample operational requirement information.

#### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Basic understanding of Windows navigation
- Laptop computer with Windows XP or newer
- Windows program files must be on the "C" directory



**INSTRUCTOR-LED**  
LENGTH: 3 DAYS  
LMS COURSE CODE:  
**FXD010**

### QUANTAR/QUANTRO BASE STATIONS

#### COURSE OVERVIEW

This course is designed to give the participant the ability to align, troubleshoot and repair the QUANTAR/QUANTRO Base Station/Repeater to Motorola recommended service levels. Emphasis is placed on the use of Radio Service Software and its role in configuration, maintenance, diagnostics, alignments and optimization of the QUANTAR/QUANTRO Base Station/Repeater.

#### AUDIENCE

Maintenance Technicians

#### COURSE OBJECTIVES


After completing this course, the student will be able to:

- Recall the features and capabilities of the Base Station/Repeater
- Configure a Base Station/Repeater using the Quantar Windows RSS
- Verify proper operation of a Base Station/Repeater
- Troubleshoot, align, optimize and calibrate the Base Station/Repeater using the Radio Service Software
- Troubleshoot a Base Station/Repeater to the Motorola recommended service level

#### REQUISITE KNOWLEDGE

Completion of the following course(s) or equivalent experience:

- Knowledge of basic two-way FM communications theory and logic circuits or completion of Communication Systems Concepts (NST021)



**INSTRUCTOR-LED**  
LENGTH: 3.5 DAYS  
LMS COURSE CODE:  
**NST250**

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# SCHEDULE AND PRICE SHEET

**MOTOROLA SOLUTIONS 2015 PRODUCT AND SYSTEMS CLASSROOM TRAINING SCHEDULE 1ST QUARTER 2015**

Course Name	Page	Course	Duration	Jan 5	Jan 12	Jan 19	Jan 26	Feb 2	Feb 9	Feb 16	Feb 23	Mar 1	Mar 8	Mar 15	Mar 22
Introduction to Motorola Solutions	1	10000000	1 Day												
...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...

**TRAINING SCHEDULE 2ND QUARTER 2015**

Course Name	Page	Course	Duration	Apr 5	Apr 12	Apr 19	Apr 26	May 3	May 10	May 17	May 24	May 31	Jun 7	Jun 14	Jun 21
...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...

**TRAINING SCHEDULE 3RD QUARTER 2015**

Course Name	Page	Course	Duration	Jul 5	Jul 12	Jul 19	Jul 26	Aug 2	Aug 9	Aug 16	Aug 23	Aug 30	Sep 6	Sep 13	Sep 20
...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...

**TRAINING SCHEDULE 4TH QUARTER 2015**

Course Name	Page	Course	Duration	Oct 5	Oct 12	Oct 19	Oct 26	Nov 2	Nov 9	Nov 16	Nov 23	Nov 30	Dec 7	Dec 14	Dec 21
...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...



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- **Easy to print:** Standalone file that is not part of this larger catalog.
- **Easier to use:** Each course is hyperlinked to its sign-up page in the Learning Management System (LMS).
- **Updated frequently:** Download the latest version for the most current schedule and pricing.
- **6 pages total:** Pages 1-4 are for Instructor-led and Virtual Classroom courses, listed by quarter. Pages 5-6 are online courses.

To view the most current details for any of our courses, please register for an account (see Page 4) and log into the Motorola Solutions Learning Management System (LMS) at: [learning.motorolasolutions.com](http://learning.motorolasolutions.com) or call us at 855.619.9714.

Click on the above link to access the schedule and pricing file or visit: [motorolasolutions.com/nalearnschedule2015](http://motorolasolutions.com/nalearnschedule2015)

MOTOROLA SOLUTIONS

# NORTH AMERICA LEARNING



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Motorola Solutions, Inc.  
North America Learning  
1295 E. Algonquin Road - Door 75  
Schaumburg, Illinois 60196 U.S.A.  
1.855.619.9714

[motorolasolutions.com/amlearn](http://motorolasolutions.com/amlearn)

## MOTOROLA SOLUTIONS CAMPUS



### Entry Door Guide by Building

- Building A - Doors 50 & 51
- Building B - Door 65
- Building C - Door 60
- Building D - Door 75
- Building E - Door 4
- Building F - Door 11
- Building G - Door 13
- Building H - Door 19
- Building I - Door 82

Campus visitors are reminded to obey posted traffic signs and to restrict their movement to designated areas of the campus.

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